Annual Report 2005

Market monitor



Contents

- 1. Bundling
- 2. Telephony (Fixed / Mobile)
- 3. Broadband internet
- 4. Broadcasting
- 5. Spam
- 6. Postal market

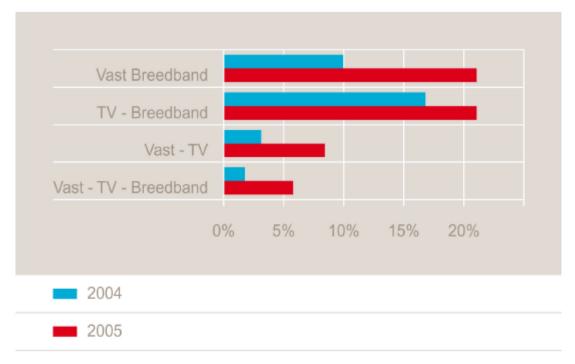


Market size 2004 32 largest firms (turnover > 20 mln)

euro 14,6 billion



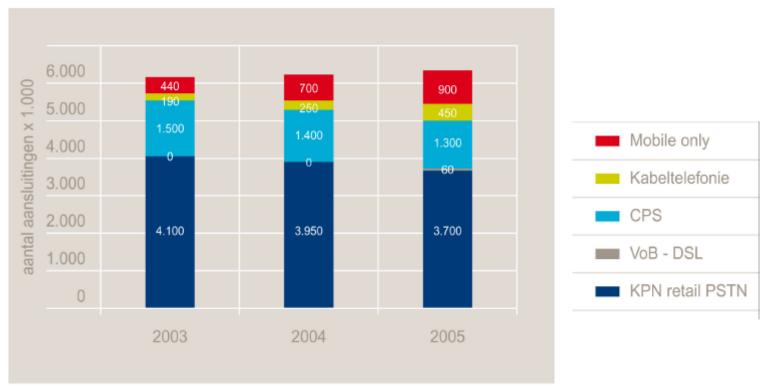
1. Bundles Households with products from single provider



Source: EIM Consumentenonderzoek 2006



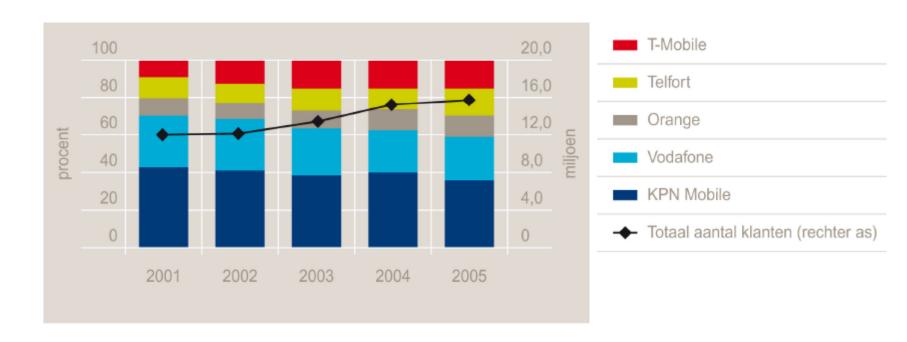
2. Telephony Calling methods Dutch households



Source: KPN kwartaalrapportage, Vecai, Trouw



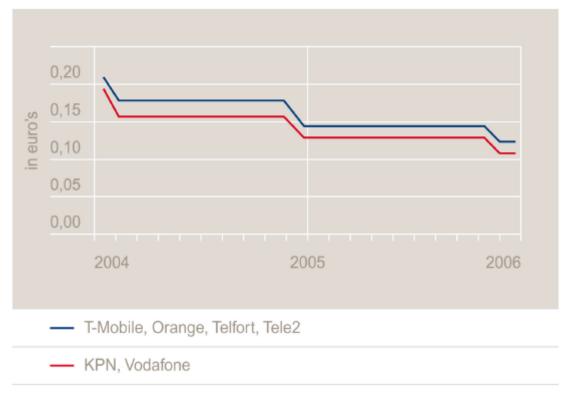
Market shares mobile providers (by number of connections)



Source: Oxera



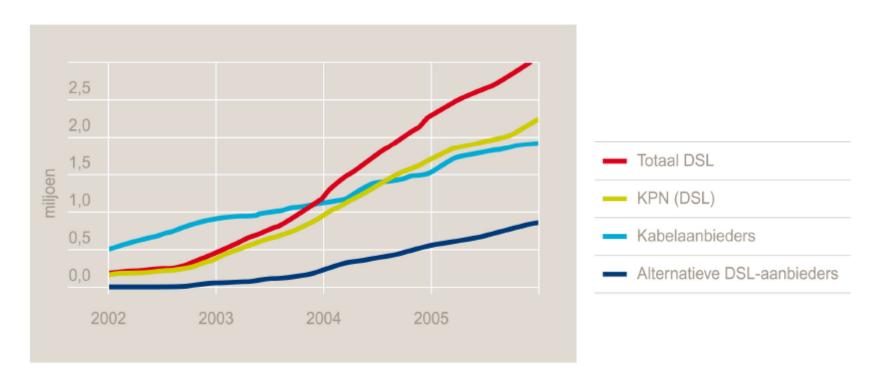
Mobile termination tariffs



Source: OPTA



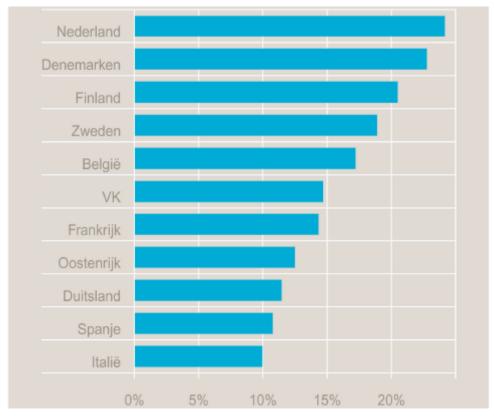
3. Broadband internet Number of xDSL and cable connections



Source: KPN, Platform Nederland Breedband en Telecompaper



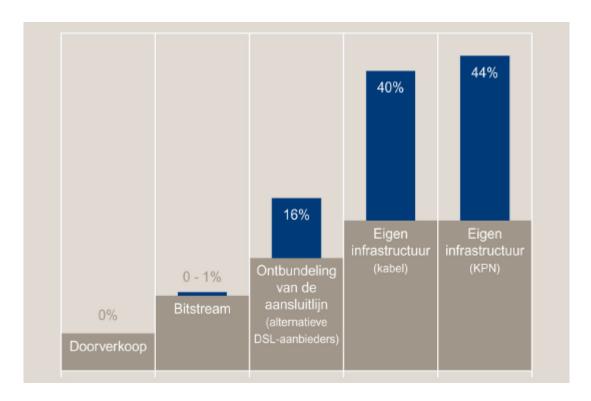
Penetration level broadband internet (per capita)



Source: European Commission, 11th Implementation report



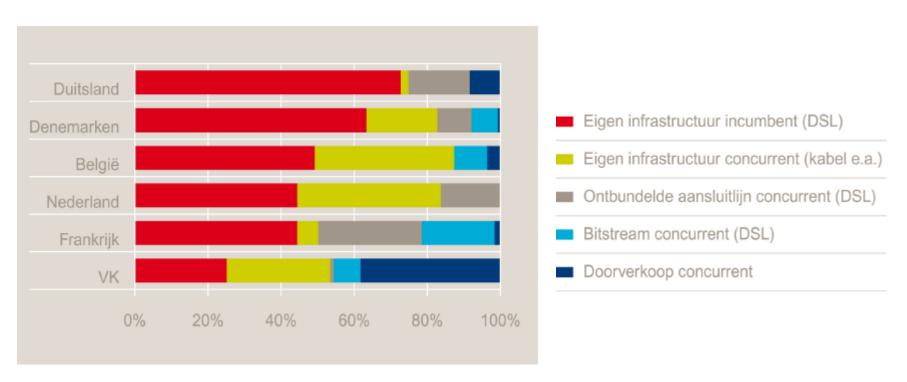
Investment ladder for providing broadband-internet access



Source: OPTA



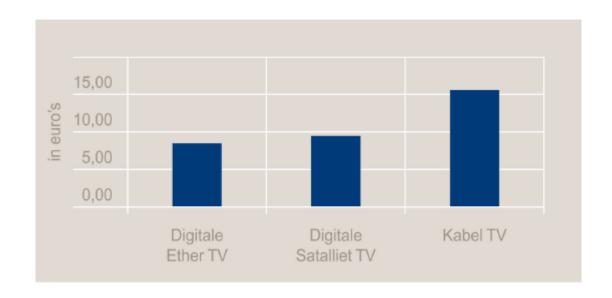
Investment ladder in European perspective



Source: European Commission, 11th Implementation report



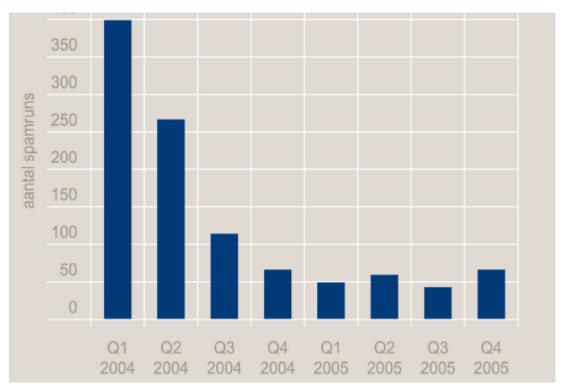
4. Broadcasting Price standard service RTV via different infrastructures



Source: Dialogic, September 2005 en OPTA Marktanalysebesluit Omroep



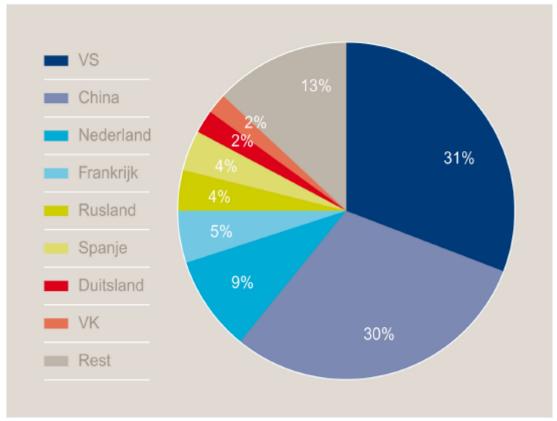
5. SpamQuarterly spam runs in the Netherlands



Source: spamvrij.nl



Share of *spyware* from websites per country



Source: Webroot, State of Spyware 2005

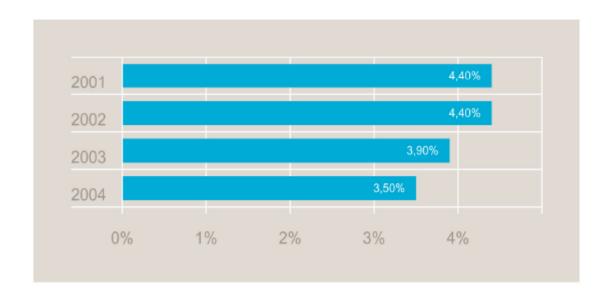


6. Postal market

- 2 entrants: Sandd and Selekt Mail
- Doubled their 2005 market share to approx. 8%



Percentage delayed letters in the Netherlands (standard *overnight*-service) by TPG Post



Source: Concession report TPG Post

