

REALISTIC EVALUATION AND THE THEORY OF CHANGE



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REALISTIC EVALUATION (CMO)

Pawson & Tilley (1997)

Context	Mechanisms	Outcome
Target group	Mechanisms induced by the intervention	Desired outcome
Problem		Possible side effects
Conditions, circumstances	will lead to a certain outcome in a certain context	

CMO MODEL: THE APP-CHECK

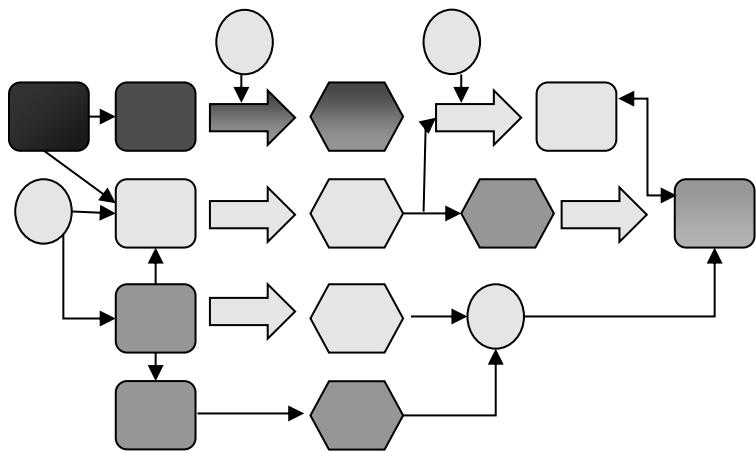
ACM (2006)

Context	Mechanisms	Outcome
Consumers Are not aware of how app-hosts use their personal data when installing apps	Inform consumers about what happens with their personal data by providing them with a checklist will change their app use	Consumers' privacy (while using apps) is protected Possible side effects: consumers are more aware of privacy risks in general

THEORY OF CHANGE

- Identify long-term goals
- Map and connect the preconditions or requirements necessary to achieve set goals
- Identify basic assumptions about the context
- Find proof for the assumptions in the theory
- Develop indicators to measure the outcomes

HOW DOES IT WORK?



<https://www.youtube.com/watch?v=dpb4AGT684U&feature=youtu.be>

THEORY OF CHANGE

THE

THEORY OF CHANGE: THE APP CHECK

Campaign to attract consumers attention

Checklist 'how to protect my privacy' on ACM website Consuwijzer)

Side effects



Consumer will take notice of the checklist



Consumer will use the checklist

Consumer will know if an app is safe or not

Consumer will not install app if not safe

Consumers privacy is protected

External factors



INDICATORS FOR EFFECTIVENESS

- Consumers are familiar with the campaign
- Consumers are familiar with the checklist
- Consumers know how to use the checklist
- Consumers use the checklist
- Consumers are able to detect if an app is safe
- Consumers make well-founded decisions when installing apps

TAKE HOME

- Describe the context (problem, target group, circumstances)
- Describe the step-by-step problem-solving procedure
- Choose an intervention that best fits the desired outcome
- Find evidence for assumptions in the constructed theory
- Apply the new measure or intervention
- Monitor the proces and results of the intervention

QUESTIONS?



THANK YOU FOR YOUR ATTENTION!

The screenshot shows the homepage of the Centrum voor Criminale Veiligheid (CCV) website. The header features the CCV logo and navigation links for Home, Dossiers, Instrumenten, Regelingen, Organisatie, Nieuws, Agenda, Publicaties, and Contact. A large banner image at the top right depicts a street scene with people walking and cycling. Below the banner, a section titled 'Veilig Ondernemen' (Safe Business) is highlighted, featuring a sub-section about the program's goal of enabling businesses to operate without being hindered by crime or insecurity. The left sidebar contains news items and links to various dossier and instrument sections. The taskbar at the bottom shows the Windows Start button and several open application windows.

See/read also:

http://www.communitymatters.com.au/RE_chapter.pdf

<http://www.theoryofchange.org/>