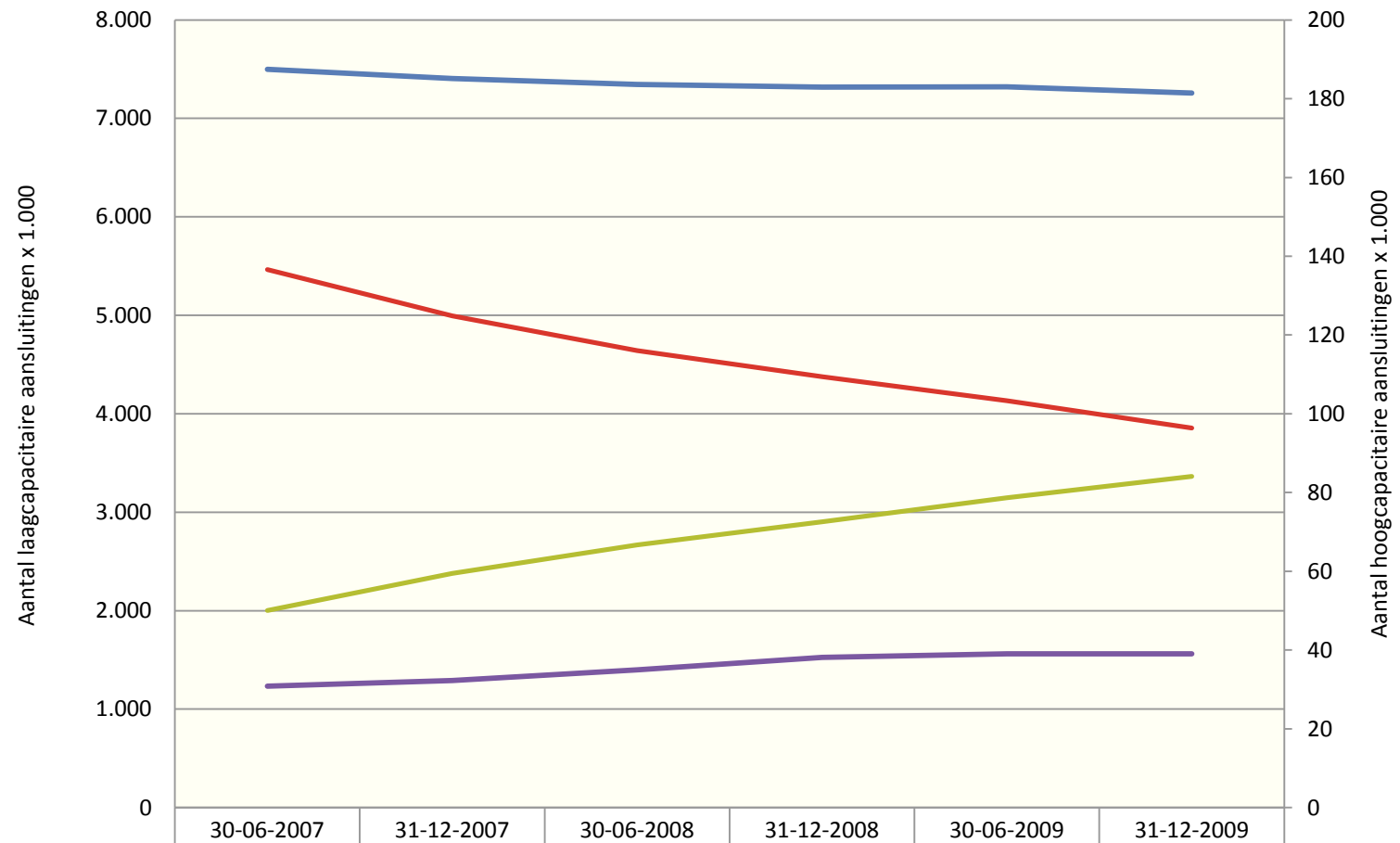




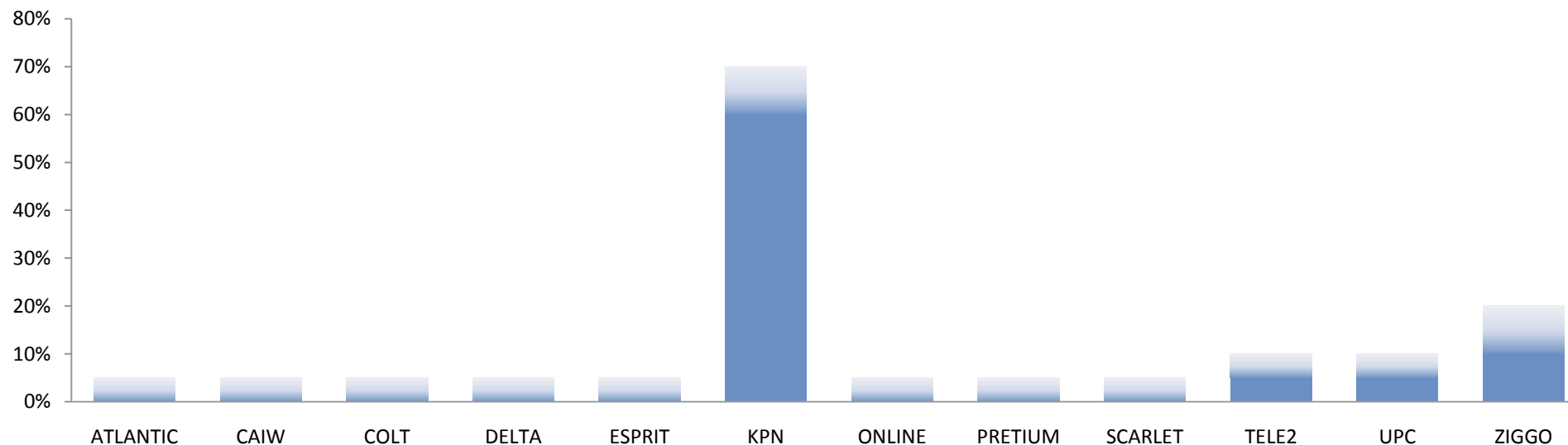
Vaste telefonie: Aantal retail aansluitingen PSTN + VoB



	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009	31-12-2009
— Totaal aantal retail aansluitingen VT	7.499	7.405	7.346	7.317	7.320	7.258
— Aantal laagcapacitaire aansluitingen PSTN	5.465	4.994	4.642	4.376	4.133	3.855
— Aantal laagcapacitaire aansluitingen VoB	2.003	2.378	2.669	2.903	3.148	3.364
— Aantal hoogcapacitaire aansluitingen	31	32	35	38	39	39



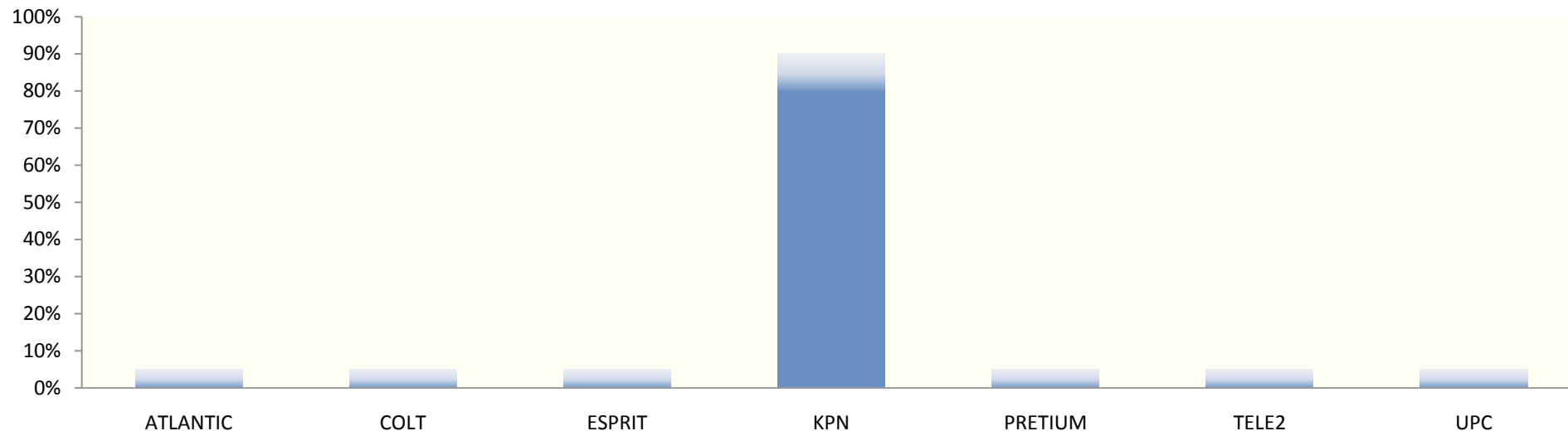
Vaste telefonie: Marktaandelen retail laagcapacitaire aansluitingen PSTN + VoB (2009Q4)



	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009	31-12-2009
ACN	-	[0-5%]	[0-5%]	[0-5%]	-	-
ATLANTIC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CAIW	-	-	-	-	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
DELTA	-	-	-	-	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[70-80%]	[70-80%]	[70-80%]	[60-70%]	[60-70%]	[60-70%]
ONLINE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
SCARLET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[0-5%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
ZIGGO	-	-	[10-20%]	[10-20%]	[10-20%]	[10-20%]



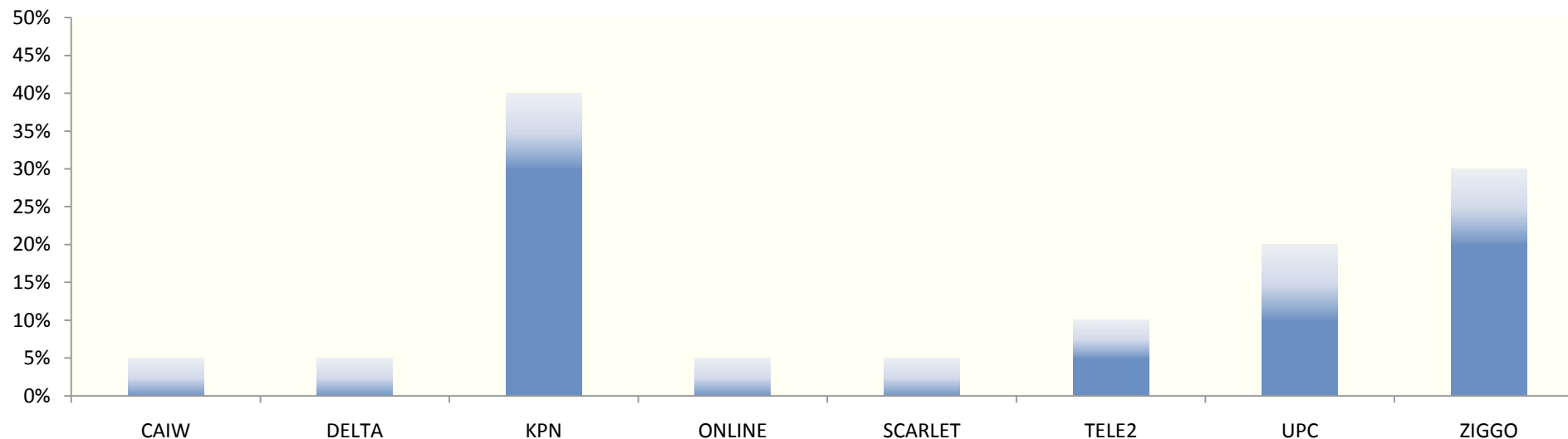
Vaste telefonie: Verhoudingen retail laagcapacitaire aansluitingen PSTN (2009Q4)



	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009	31-12-2009
ACN	-	[0-5%]	[0-5%]	[0-5%]	-	-
ATLANTIC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[90-95%]	[90-95%]	[90-95%]	[80-90%]	[80-90%]	[80-90%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
UPC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]



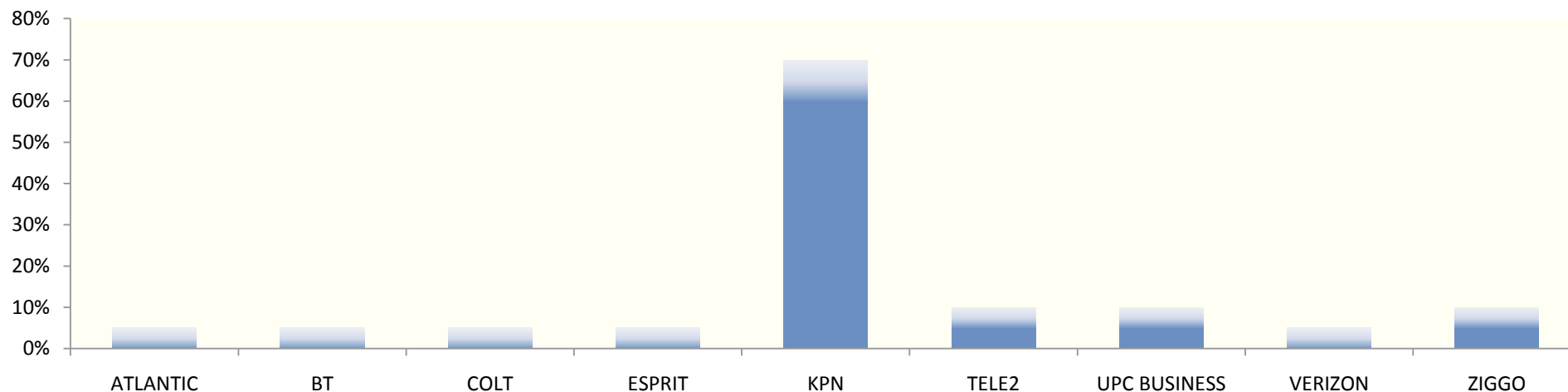
Vaste telefonie: Verhoudingen retail laagcapacitaire aansluitingen VoB (2009Q4)



	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009	31-12-2009
CAIW	-	-	-	-	[0-5%]	[0-5%]
DELTA	-	-	-	-	[0-5%]	[0-5%]
KPN	[30-40%]	[30-40%]	[30-40%]	[30-40%]	[30-40%]	[30-40%]
ONLINE	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[0-5%]	[0-5%]
SCARLET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC	[10-20%]	[10-20%]	[10-20%]	[10-20%]	[10-20%]	[10-20%]
ZIGGO	-	-	[20-30%]	[20-30%]	[20-30%]	[20-30%]



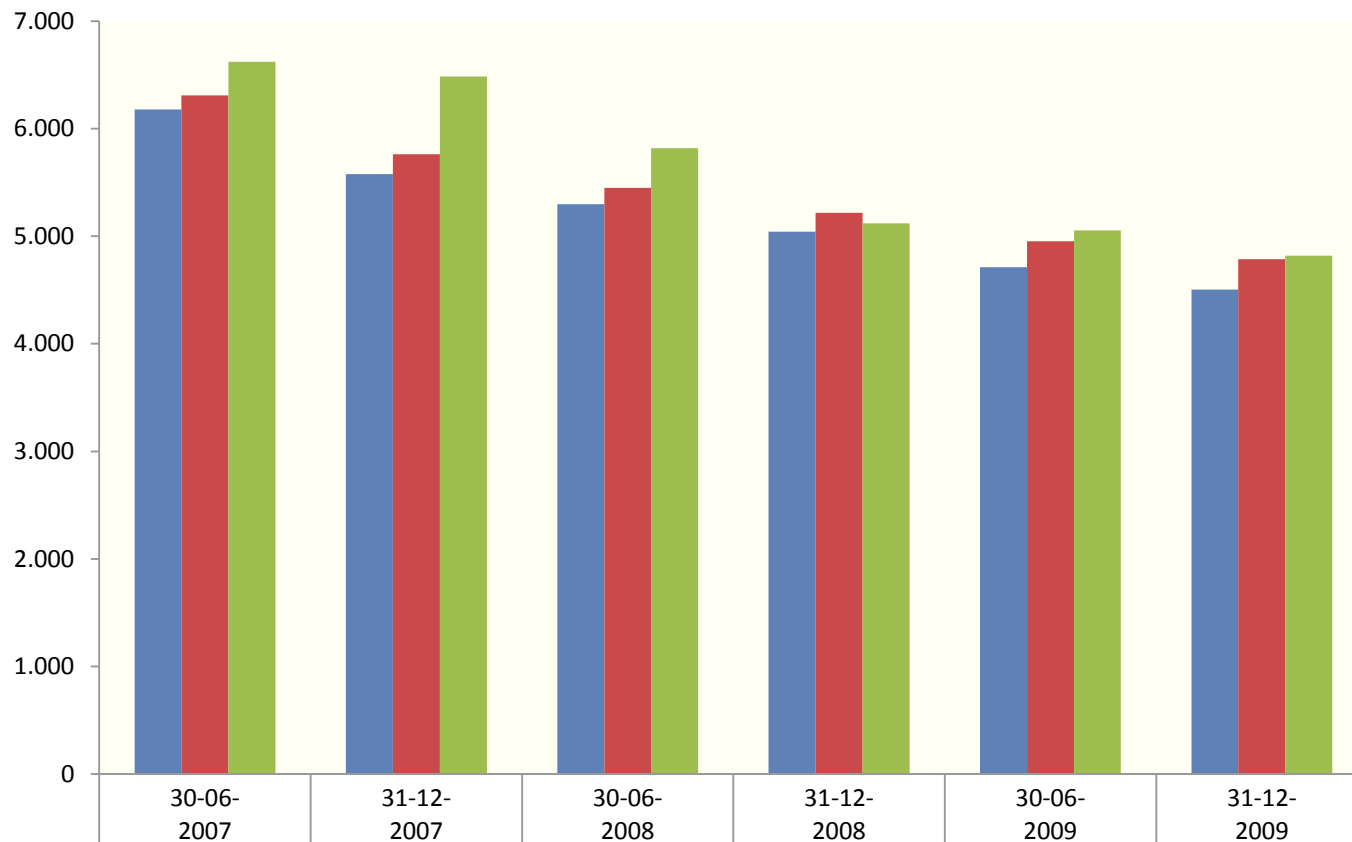
Vaste telefonie: Marktaandelen retail hoogcapacitaire aansluitingen PSTN + VoB (2009Q4)



	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009	31-12-2009
ATLANTIC	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]
BT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[80-90%]	[70-80%]	[70-80%]	[70-80%]	[70-80%]	[60-70%]
TELE2	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC BUSINESS	[0-5%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
VERIZON	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	-	-	[0-5%]	[0-5%]	[5-10%]	[5-10%]



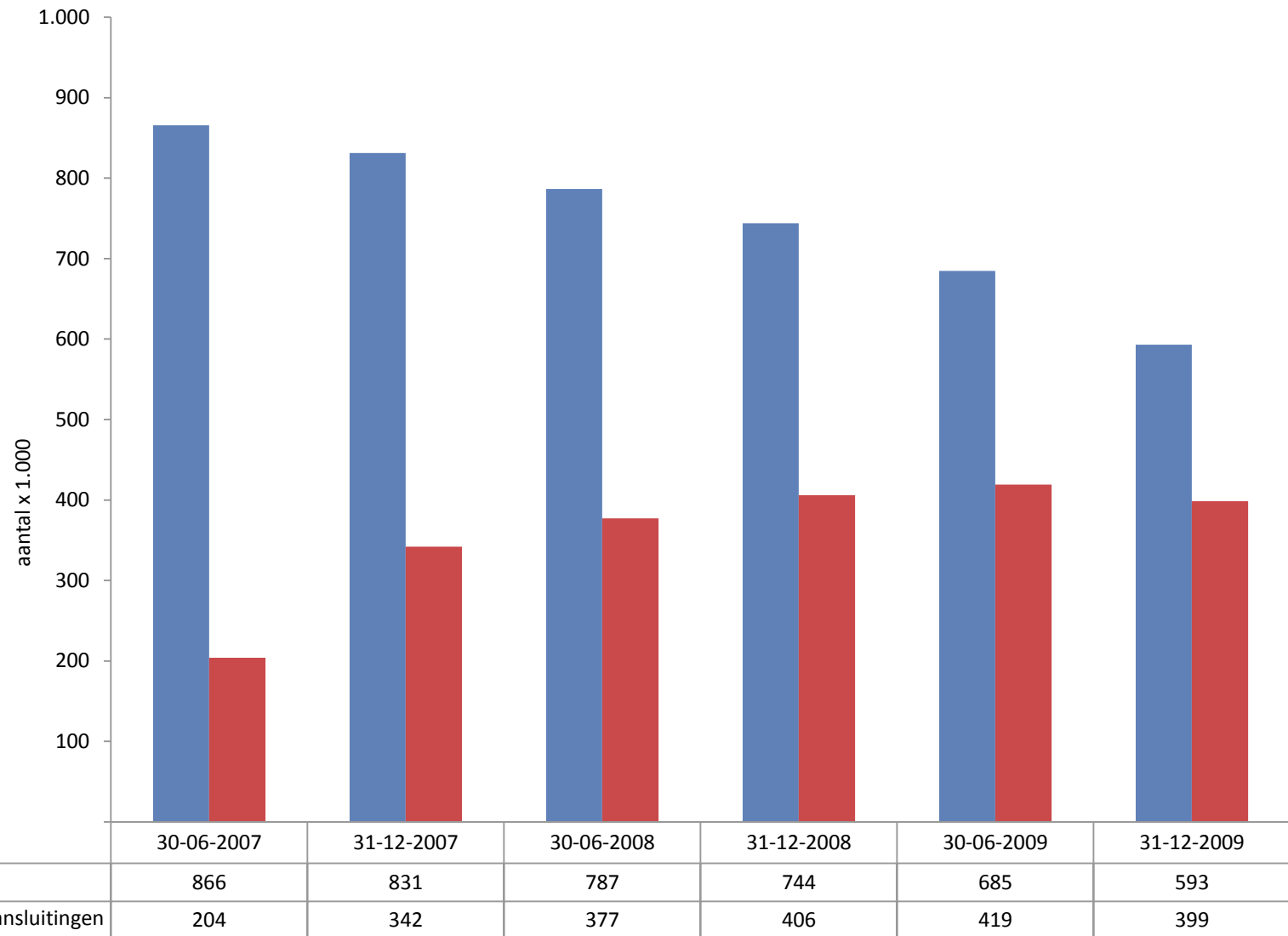
Vaste telefonie: Herfindahl-Hirschman Index van retail aansluitingen PSTN+VoB



■ HHI concentratie-index laagcapacitaire aansluitingen PSTN + VoB	6.178	5.579	5.297	5.043	4.711	4.504
■ HHI concentratie-index laagcapacitaire aansluitingen PSTN + VoB, wanneer regionale kabelaanbieders gezamenlijk als één aanbieder worden gezien	6.309	5.761	5.449	5.218	4.952	4.787
■ HHI hoogcapacitaire aansluitingen PSTN + VoB	6.621	6.486	5.818	5.118	5.055	4.818

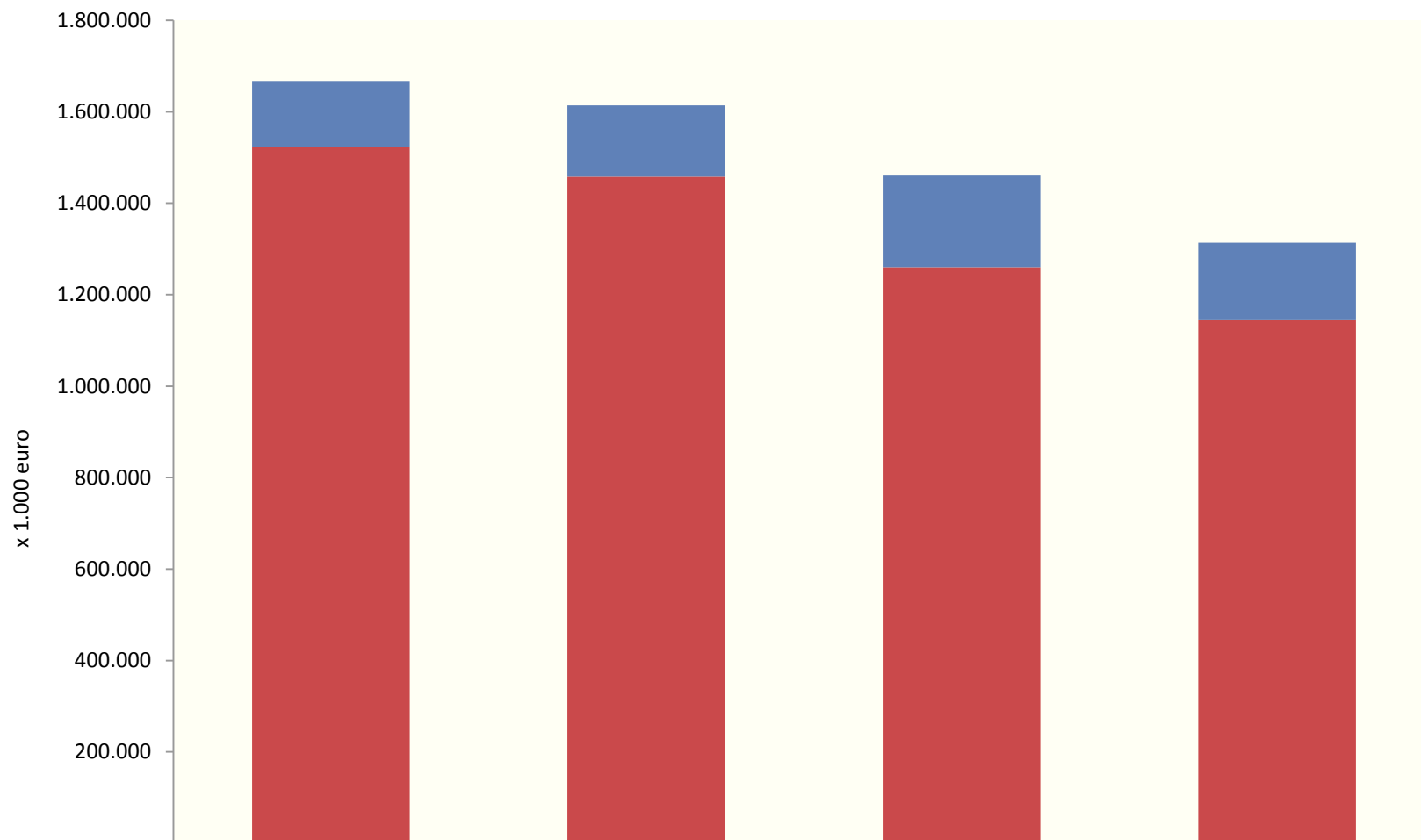


Vaste telefonie: Aantal retail WLR aansluitingen en CPS abonnees





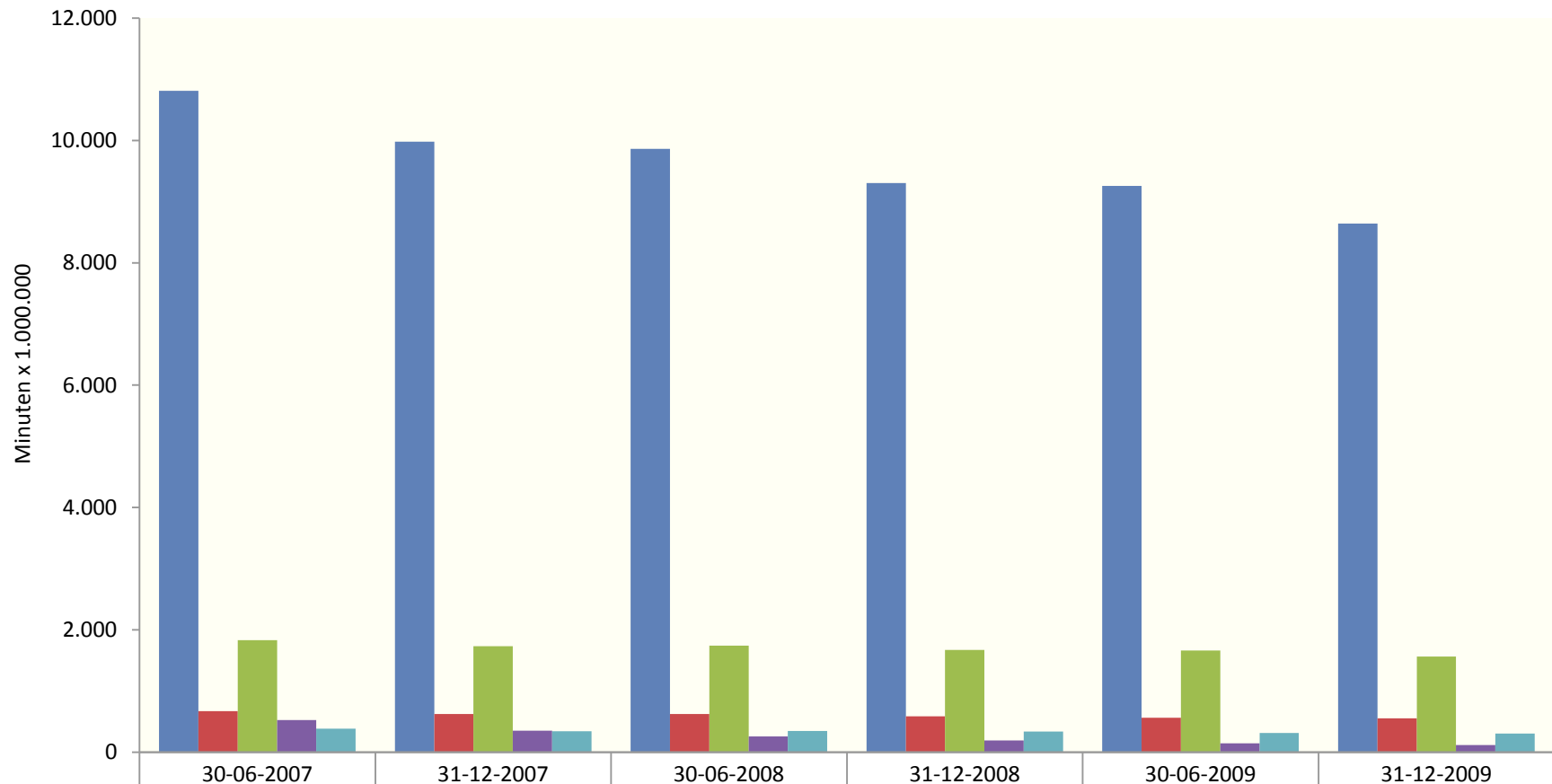
Vaste telefonie: Jaaromzet retail aansluitingen PSTN + VoB



	31-12-2006	31-12-2007	31-12-2008	31-12-2009
Omzet hoogcapacitaire aansluitingen	144.439	156.033	202.460	169.264
Omzet laagcapacitaire aansluitingen	1.523.184	1.457.949	1.259.852	1.144.337



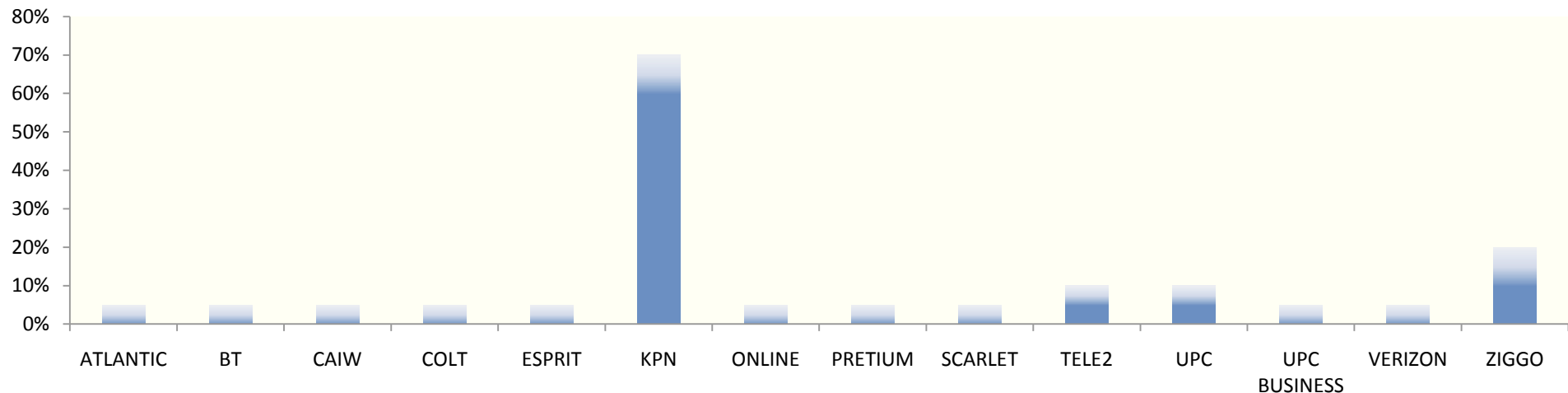
Vaste telefonie: Totaal volume retail belminuten



	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009	31-12-2009
Lokaal + nationaal	10.814	9.980	9.862	9.306	9.255	8.643
Internationaal	671	623	623	587	562	552
Vast-mobiel	1.829	1.732	1.740	1.672	1.662	1.561
Smalbandig dataverkeer	526	354	259	193	147	117
Overig verkeer	386	343	347	336	314	306



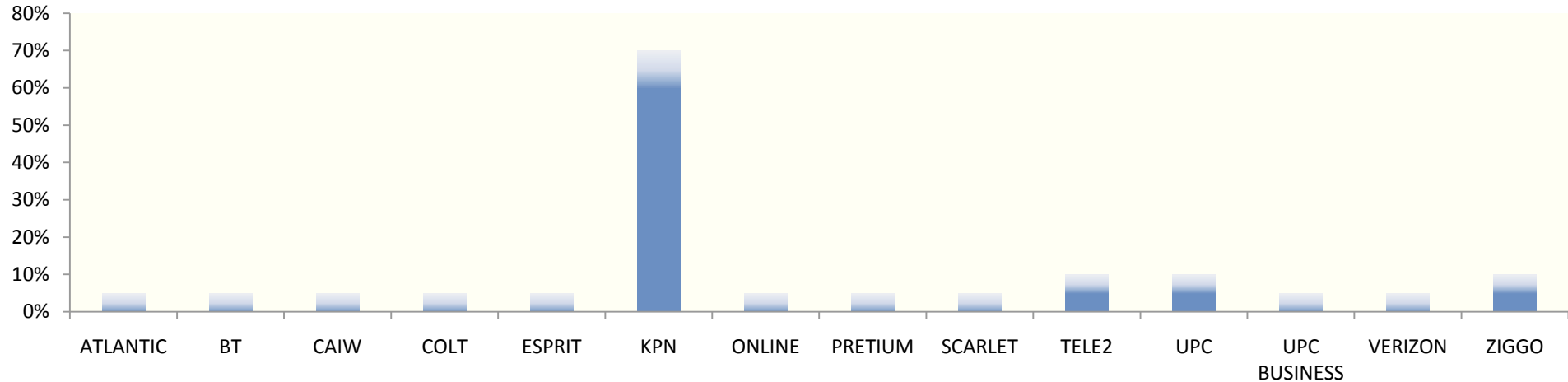
Vaste telefonie: Marktaandelen volume retail belminuten (2009Q4)



	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009	31-12-2009
@HOME	[0-5%]	[0-5%]	-	-	-	-
ACN	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-	-
ATLANTIC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
BT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CASEMA	[0-5%]	[0-5%]	-	-	-	-
CAIW	-	-	-	-	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[60-70%]	[60-70%]	[60-70%]	[60-70%]	[60-70%]	[60-70%]
MULTIKABEL	[0-5%]	[0-5%]	-	-	-	-
ONLINE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
SCARLET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[10-20%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC BUSINESS	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
VERIZON	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	-	-	[5-10%]	[5-10%]	[5-10%]	[10-20%]



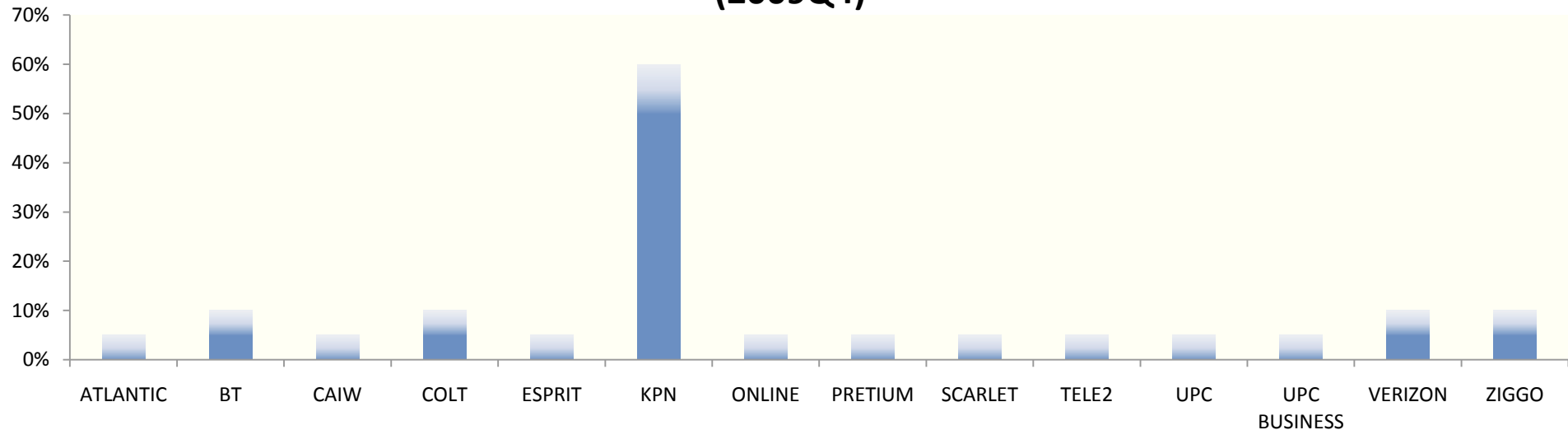
Vaste telefonie: Marktaandelen nationaal + lokaal volume retail belminuten (2009Q4)



	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009	31-12-2009
@HOME	[0-5%]	[0-5%]	-	-	-	-
ACN	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-	-
ATLANTIC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
BT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CASEMA	[0-5%]	[0-5%]	-	-	-	-
CAIW	-	-	-	-	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[60-70%]	[60-70%]	[60-70%]	[60-70%]	[60-70%]	[60-70%]
MULTIKABEL	[0-5%]	[0-5%]	-	-	-	-
ONLINE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
SCARLET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[10-20%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
UPC BUSINESS	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
VERIZON	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	-	-	[5-10%]	[5-10%]	[5-10%]	[5-10%]



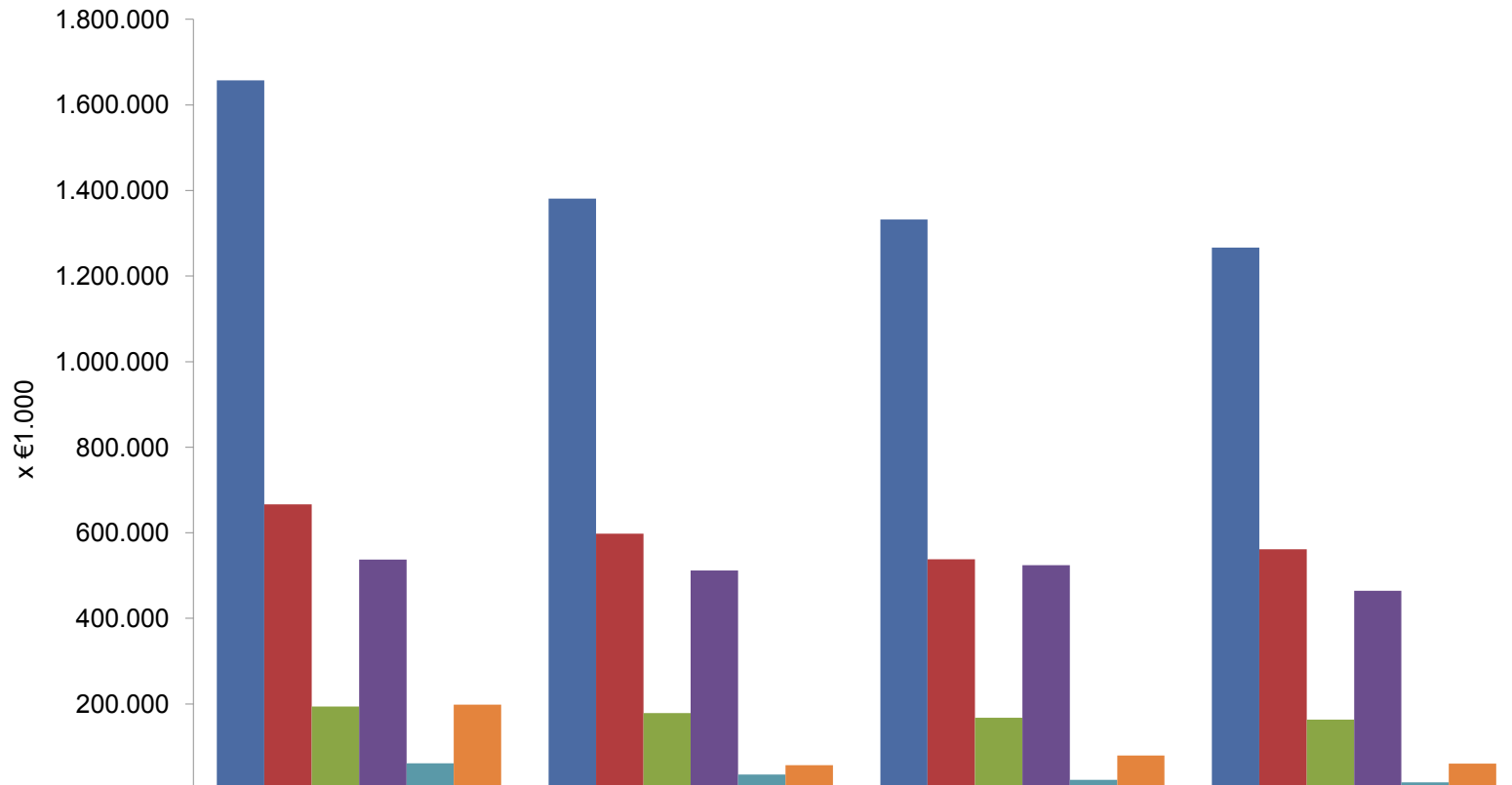
Vaste telefonie: Marktaandelen internationaal volume retail belminuten (2009Q4)



	30-06-2007	31-12-2007	30-06-2008	31-12-2008	30-06-2009	31-12-2009
@HOME	[0-5%]	[0-5%]	-	-	-	-
ACN	[0-5%]	[0-5%]	[0-5%]	[0-5%]	-	-
ATLANTIC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
BT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[5-10%]
CASEMA	[0-5%]	[0-5%]	-	-	-	-
CAIW	-	-	-	-	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[5-10%]	[0-5%]	[5-10%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[50-60%]	[50-60%]	[50-60%]	[50-60%]	[50-60%]	[50-60%]
MULTIKABEL	[0-5%]	[0-5%]	-	-	-	-
ONLINE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
SCARLET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[10-20%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[0-5%]
UPC	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
UPC BUSINESS	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
VERIZON	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
ZIGGO	-	-	[5-10%]	[5-10%]	[5-10%]	[5-10%]



Vaste telefonie: Jaaromzet retail verkeer



	31-12-2006	31-12-2007	31-12-2008	31-12-2009
■ Totaal omzet verkeer	1.657.253	1.381.094	1.331.792	1.266.811
■ Omzet lokaal en nationaal verkeer	666.586	598.008	538.135	561.194
■ Omzet internationaal verkeer	193.726	178.974	167.494	163.424
■ Omzet vast naar mobiel verkeer	537.442	512.092	524.255	464.660
■ Omzet smalbandig dataverkeer	61.243	34.917	22.640	16.795
■ Omzet overig verkeer	198.256	57.103	79.268	60.739