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Information frictions and adverse selection: Policy interventions in health insurance markets

Lessons for the Netherlands?

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Key message paper

- **Policies to enhance consumer choice** may reduce welfare because these may exacerbate adverse selection
- **Risk-adjustment** may counteract negative welfare effect
- Improving consumer choice and risk-adjustment are **complementary policies**, which can mitigate both adverse selection and suboptimal choice
- Risk adjustment is **most effective** if the benefits of risk protection are low (e.g. due to low risk aversion) relative to the mean and variance of costs



Relevance for the Netherlands

- Insurance settings US and NL are quite similar
- US (empirical setting HKS-paper):
 - choice between high-deductible plan and full coverage plan
 - community-rated premiums, same benefits package and provider network
 - 15% chooses high deductible plan whereas 60% would have been financially better off with such a plan ex-post
 - evidence of substantial consumer inertia
- NL (mandatory basic insurance):
 - choice between voluntary deductible and full coverage plans
 - community-rated premiums, same benefits package and provider network
 - 11% chooses highest deductible whereas 50% would have been financially better off ex-post (Van Winssen et al. 2016)
 - evidence of substantial consumer inertia (Croes et al. 2017)



Implications for the Netherlands

- HKS show that in the stylized **US setting**:
 - enhancing consumer choice may result in substantial welfare loss because of adverse selection
 - risk adjustment is likely to have a strong mitigating impact
 - but **stylized setting** → perfect competition, no moral hazard
- Implications for the **Dutch setting**:
 - enhancing consumer information may increase uptake of VD
 - this may result in welfare loss due to adverse selection
 - but this **welfare loss may be effectively mitigated** by:
 - the presence of (sophisticated) risk adjustment
 - the relatively low deductible (500 euro vs 6000 dollar)
 - and **counteracted by welfare gain** due to:
 - a reinforcement of competition (current premium discounts for VD plans are too low, i.e. VD enrollees are profitable)
 - a reduction of moral hazard



Policy lessons for the Netherlands

- Policies to enhance **consumer choice** are likely to **increase welfare** in the Dutch context
- Policies to improve **risk adjustment** are likely to **reinforce** this welfare enhancing effect, but to a **limited** extent

