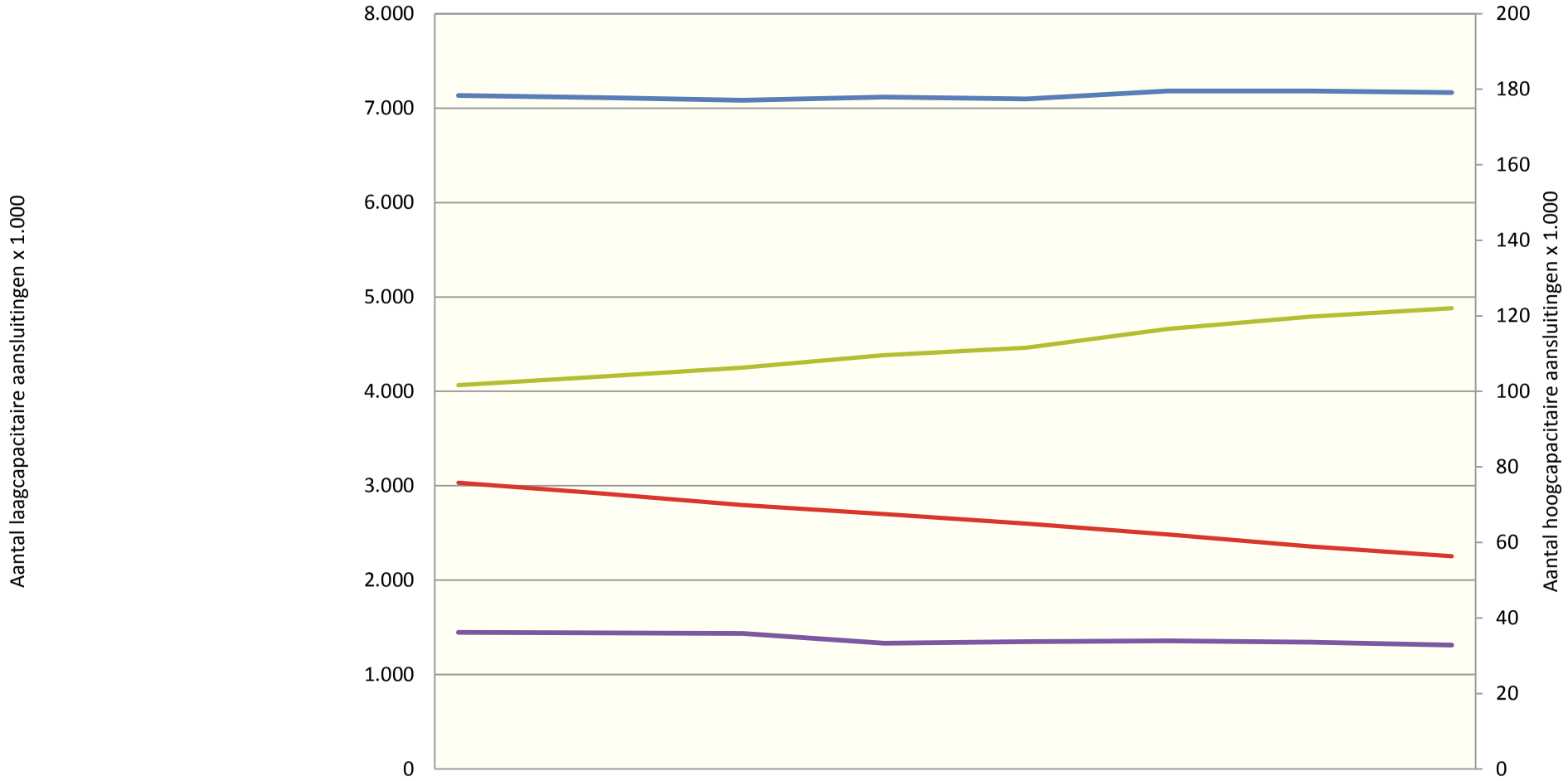
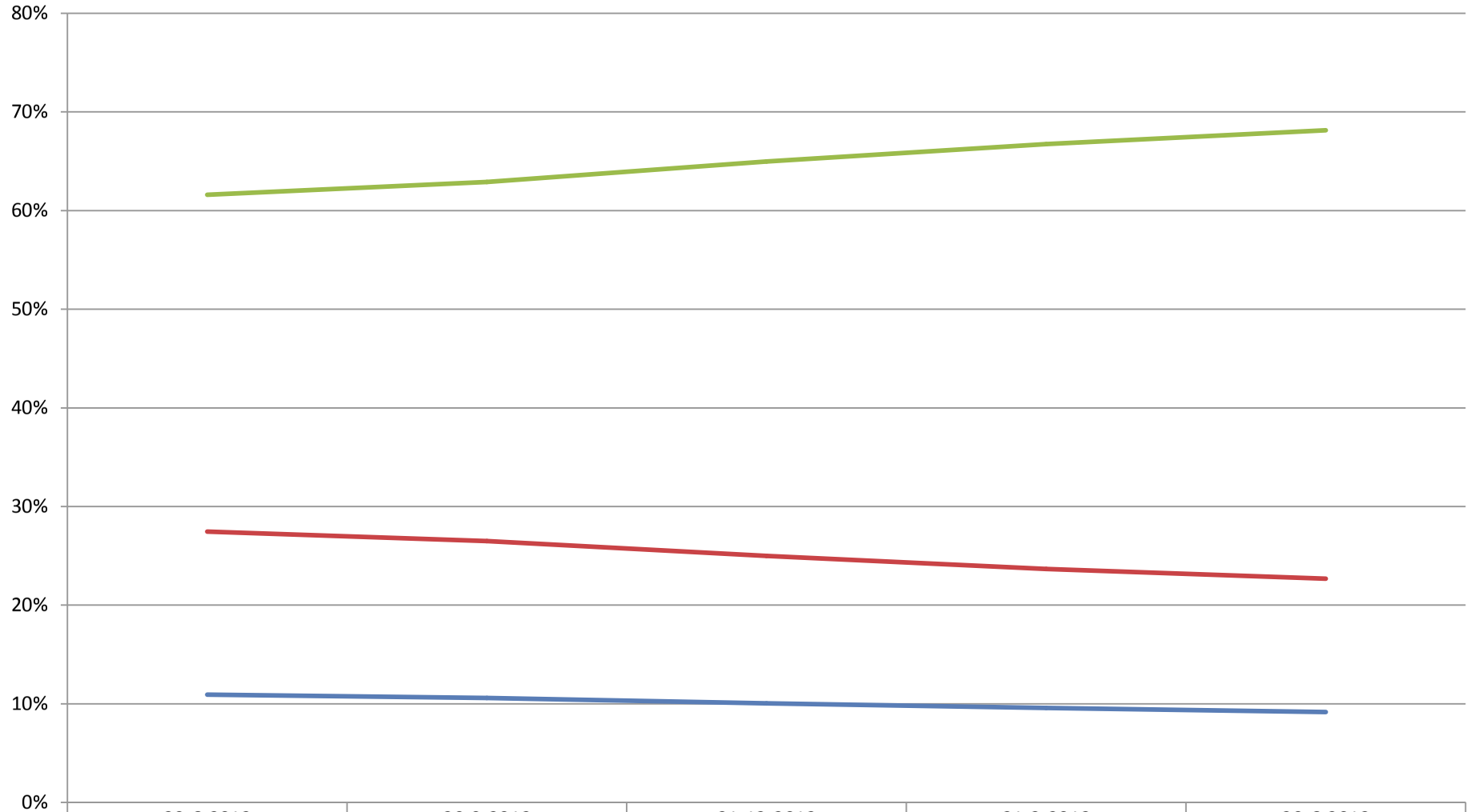
Vaste telefonie: Aantal retail aansluitingen PSTN + VoB



	30-9-2011	31-12-2011	31-3-2012	30-6-2012	30-9-2012	31-12-2012	31-3-2013	30-6-2013
Totaal aantal retail aansluitingen VT	7.135	7.113	7.084	7.118	7.096	7.182	7.181	7.165
Aantal laagcapacitaire aansluitingen PSTN	3.033	2.919	2.795	2.701	2.600	2.485	2.358	2.253
Aantal laagcapacitaire aansluitingen VoB	4.065	4.157	4.253	4.383	4.462	4.662	4.790	4.879
Aantal hoogcapacitaire aansluitingen	36	36	36	33	34	34	34	33

Op basis van gegevens van AT T, ATLANTIC, BBNED, BT, CAIW, COLT, DELTA, ESPRIT, KPN, PRETIUM, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VERIZON, VODAFONE en ZIGGO. Op basis van vragen 2_A2_2_1 t/m 2_A2_2_4 en 2_A2_3_1 t/m 2_A2_3_9 van de SMM.

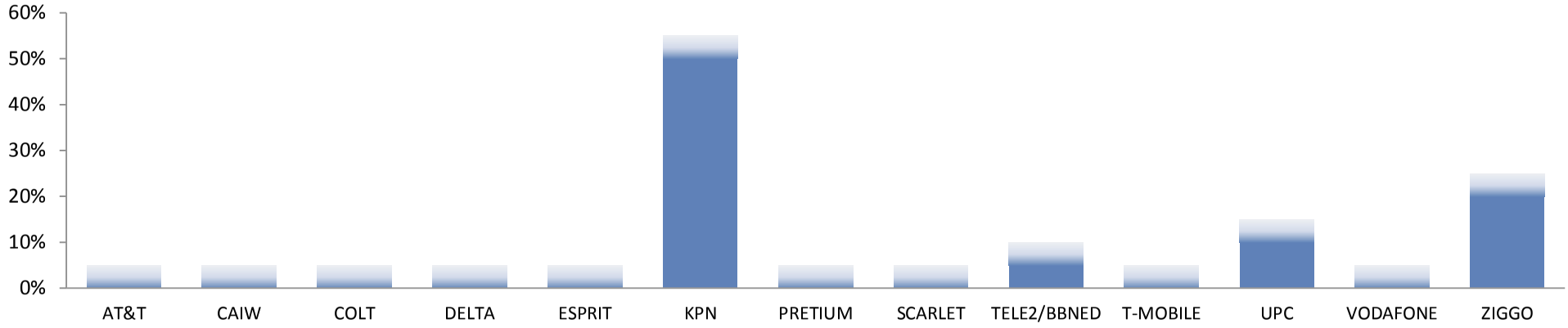
Vaste telefonie: Aandeel retail aansluitingen naar type



	30-6-2012	30-9-2012	31-12-2012	31-3-2013	30-6-2013
ISDN	11%	11%	10%	10%	9%
PSTN	27%	27%	25%	24%	23%
VoB	62%	63%	65%	67%	68%

Op basis van gegevens van AT T, BT, CAIW, COLT, DELTA, ESPRIT, KPN, PRETIUM, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VERIZON, VODAFONE en ZIGGO. Op basis van vragen 2_A2_3_1 t/m 2_A2_3_9 van de SMM.

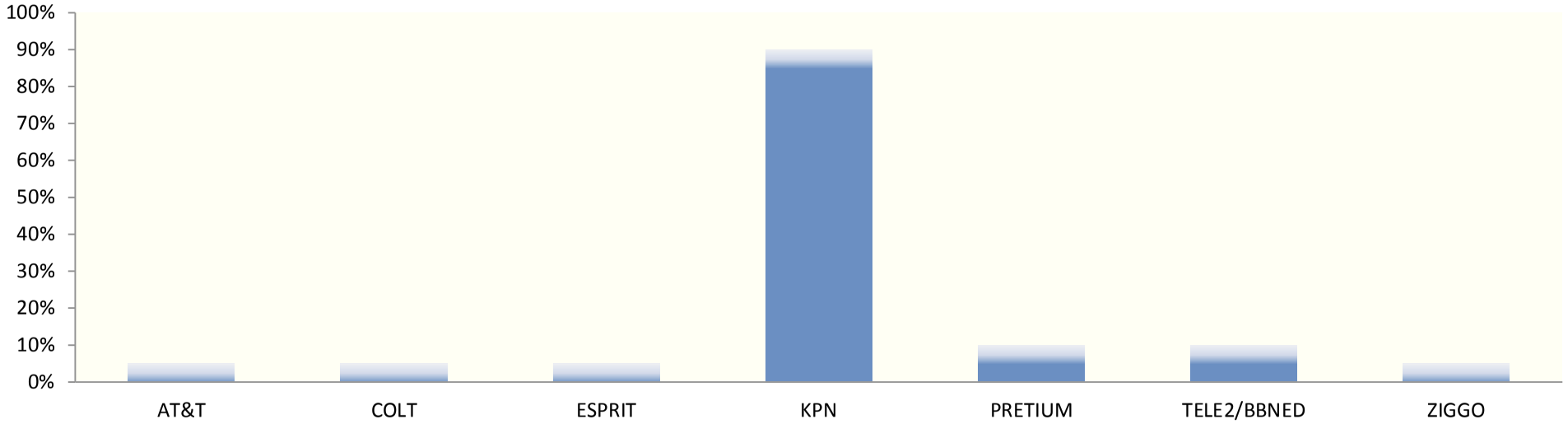
Vaste telefonie: Marktaandelen retail laagcapacitaire aansluitingen PSTN + VoB (2013Q2)



	30-9-2011	31-12-2011	31-3-2012	30-6-2012	30-9-2012	31-12-2012	31-3-2013	30-6-2013
AT&T	-	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CAIW	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
DELTA	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[55-60%]	[55-60%]	[55-60%]	[50-55%]	[50-55%]	[50-55%]	[50-55%]	[50-55%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
SCARLET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2/BBNED	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
T-MOBILE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
UPC	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]
VODAFONE	-	-	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	[15-20%]	[15-20%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]

Op basis van gegevens van AT T, ATLANTIC, BBNED, CAIW, COLT, DELTA, ESPRIT, KPN, PRETIUM, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VODAFONE en ZIGGO. Op basis van vragen 2_A2_2_1, 2_A2_2_2 en 2_A2_3_1,2,3,7,8,9 van de SMM.

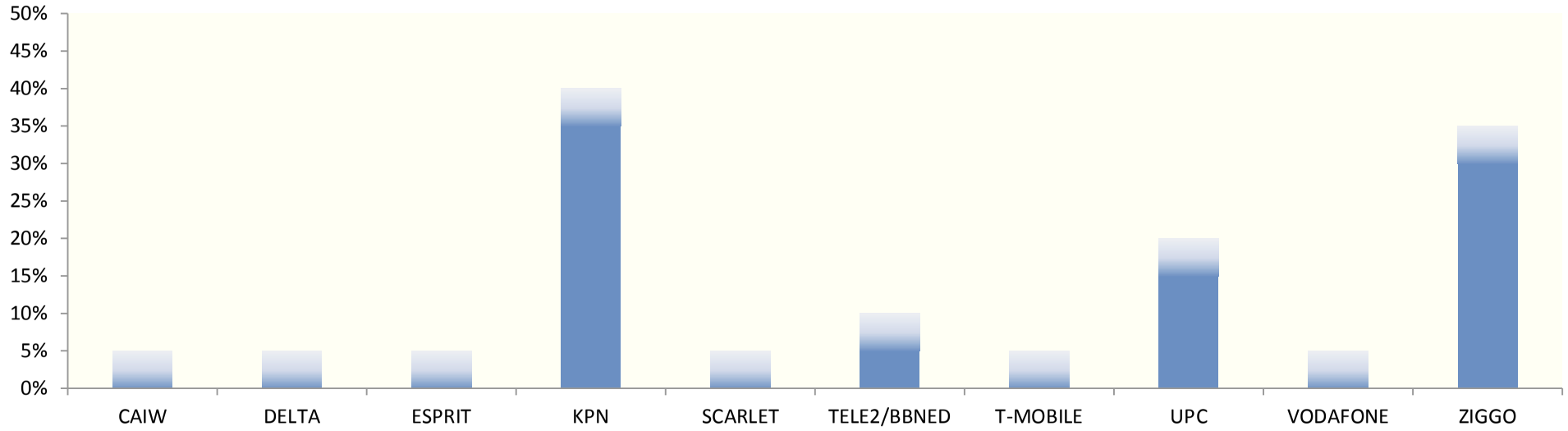
Vaste telefonie: Verhoudingen retail laagcapacitaire aansluitingen PSTN (2013Q2)



	30-9-2011	31-12-2011	31-3-2012	30-6-2012	30-9-2012	31-12-2012	31-3-2013	30-6-2013
AT&T	-	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[85-90%]	[85-90%]	[85-90%]	[85-90%]	[85-90%]	[85-90%]	[85-90%]	[85-90%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[5-10%]
TELE2/BBNED	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
ZIGGO	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]

Op basis van gegevens van AT T, ATLANTIC, BBNED, COLT, ESPRIT, KPN, PRETIUM, TELE2, UPC en ZIGGO. Op basis van vraag 2_A2_2_1 en 2_A2_3_1,2,3 van de SMM.

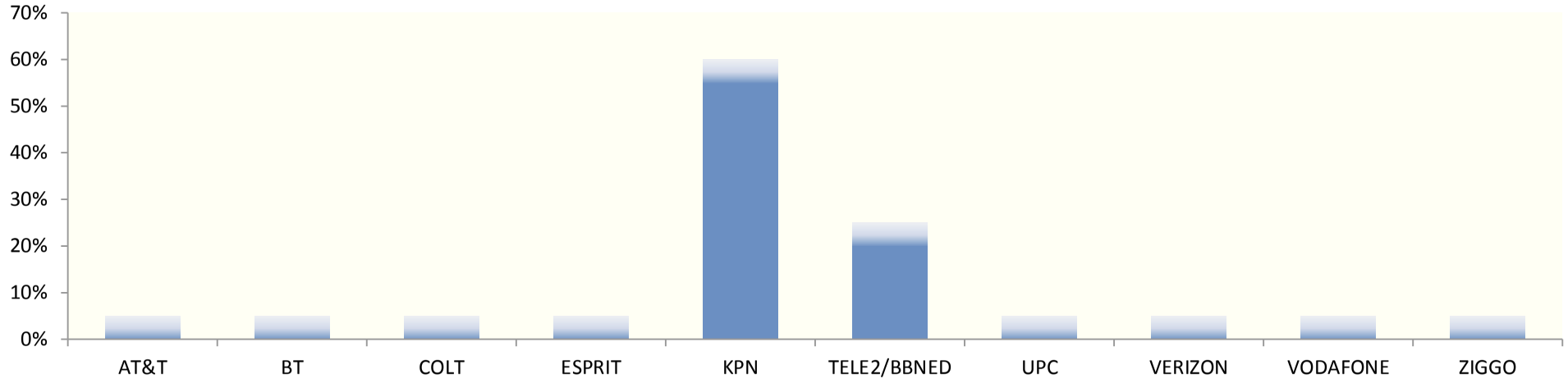
Vaste telefonie: Verhoudingen retail laagcapacitaire aansluitingen VoB (2013Q2)



	30-9-2011	31-12-2011	31-3-2012	30-6-2012	30-9-2012	31-12-2012	31-3-2013	30-6-2013
CAIW	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
DELTA	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	-	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[35-40%]	[35-40%]	[35-40%]
SCARLET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2/BBNED	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]
T-MOBILE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
UPC	[15-20%]	[20-25%]	[20-25%]	[20-25%]	[20-25%]	[15-20%]	[15-20%]	[15-20%]
VODAFONE	-	-	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[30-35%]	[30-35%]

Op basis van gegevens van BBNED, CAIW, DELTA, ESPRIT, KPN, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VODAFONE en ZIGGO. Op basis van vraag 2_A2_2_2 en 2_A2_3_7,8 van de SMM.

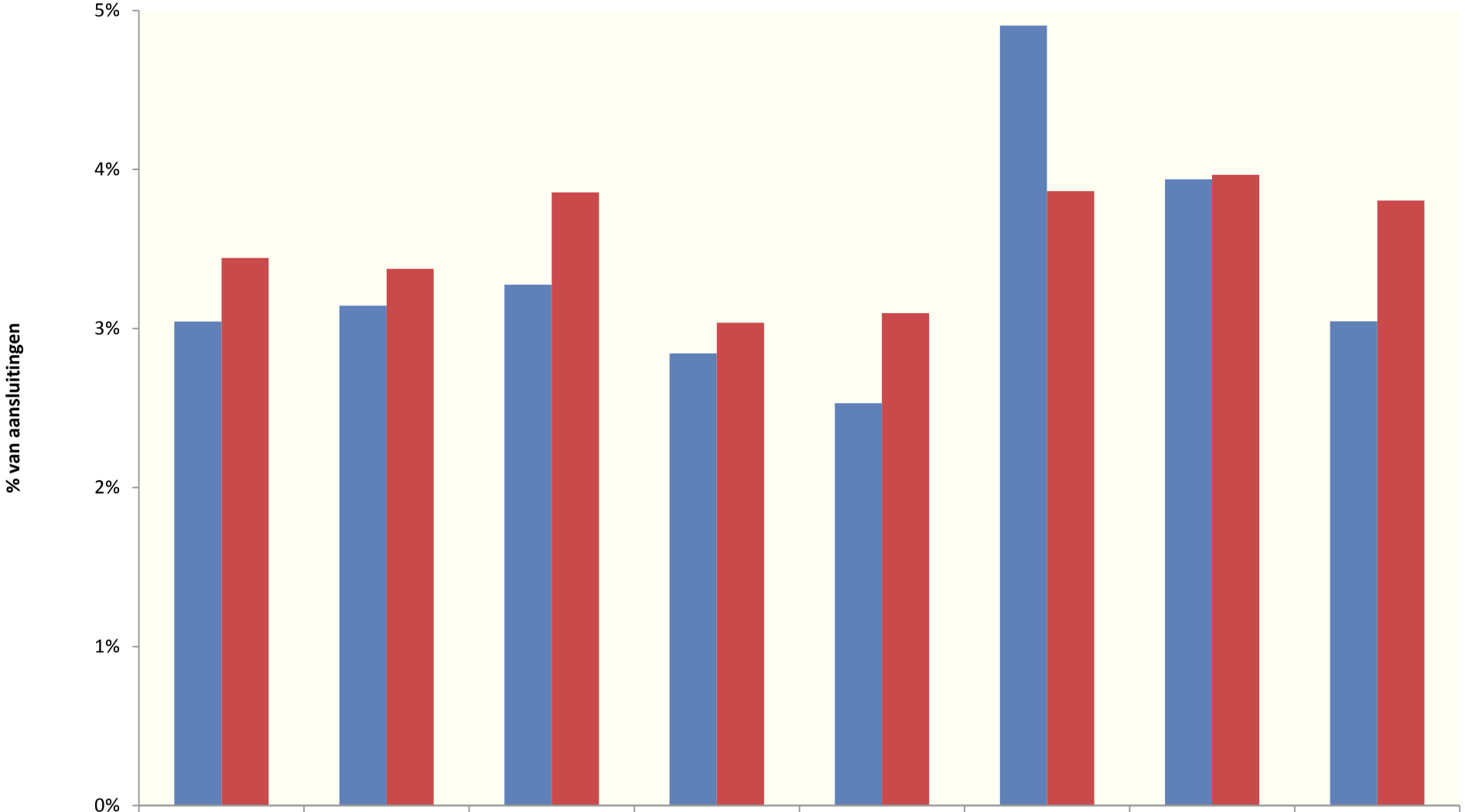
Vaste telefonie: Marktaandelen retail hoogcapacitaire aansluitingen PSTN + VoB (2013Q2)



	30-9-2011	31-12-2011	31-3-2012	30-6-2012	30-9-2012	31-12-2012	31-3-2013	30-6-2013
AT&T	-	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
BT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[65-70%]	[65-70%]	[65-70%]	[60-65%]	[55-60%]	[55-60%]	[55-60%]	[55-60%]
TELE2/BBNED	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[20-25%]
UPC	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[5-10%]	[0-5%]	[0-5%]
VERIZON	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
VODAFONE	-	-	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]

Op basis van gegevens van AT T, ATLANTIC, BT, COLT, ESPRIT, KPN, TELE2, UPC BUSINESS, VERIZON, VODAFONE en ZIGGO. Op basis van vragen 2_A2_2_3, 2_A2_2_4 en 2_A2_3_4,5,6,9 van de SMM.

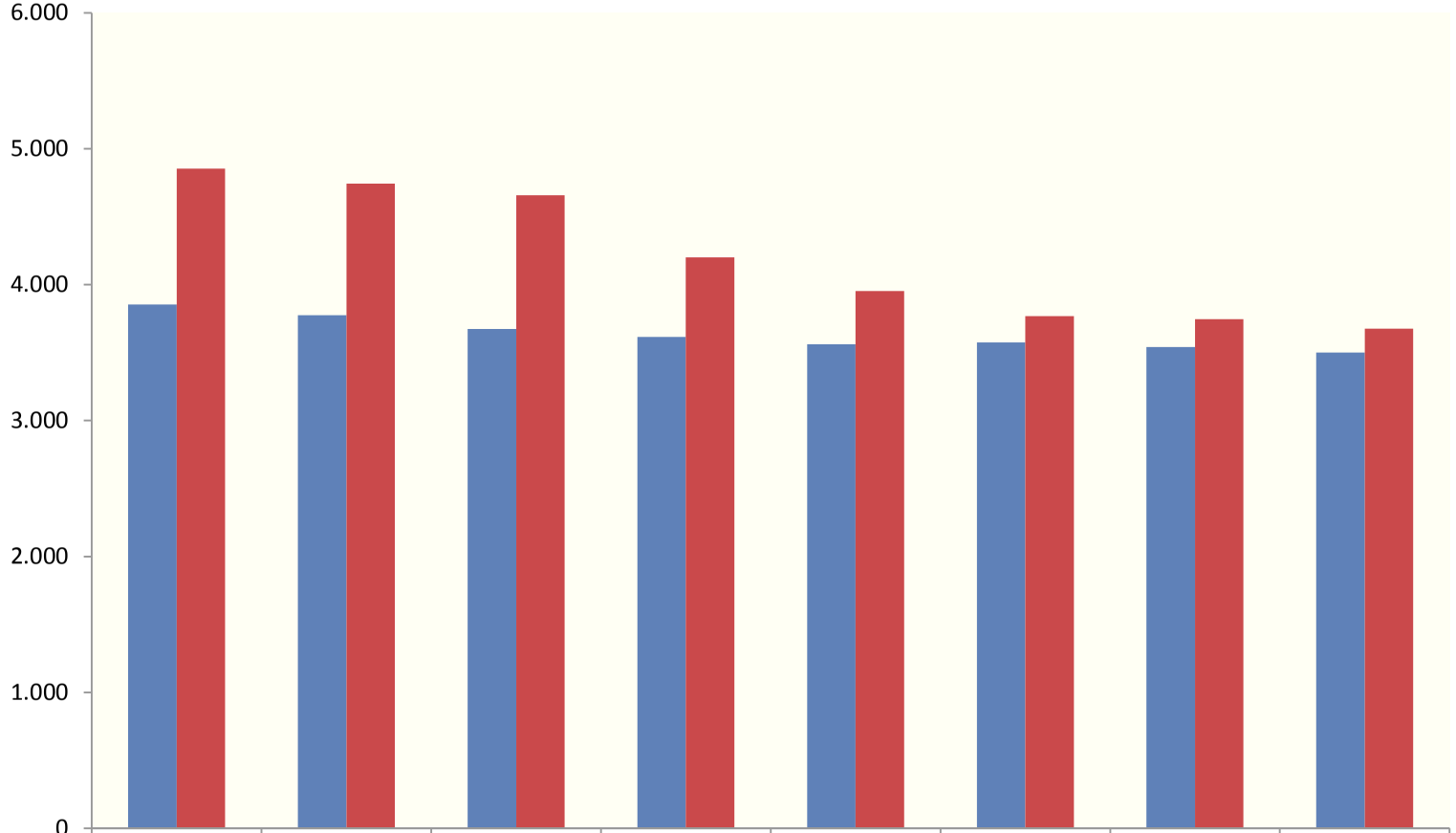
Vaste telefonie: Churn op basis van aantal retail aansluitingen PSTN + VoB



	30-9-2011	31-12-2011	31-3-2012	30-6-2012	30-9-2012	31-12-2012	31-3-2013	30-6-2013
Adds	3,0%	3,1%	3,3%	2,8%	2,5%	4,9%	3,9%	3,0%
Disconnects	3,4%	3,4%	3,9%	3,0%	3,1%	3,9%	4,0%	3,8%

Op basis van gegevens van AT T, ATLANTIC, BBNED, BT, CAIW, COLT, DELTA, ESPRIT, KPN, PRETIUM, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VERIZON, VODAFONE en ZIGGO. Op basis van vragen 2_A3_5,6,7,8_1,_2 en 2_A4_1-9_1-2 van de SMM.

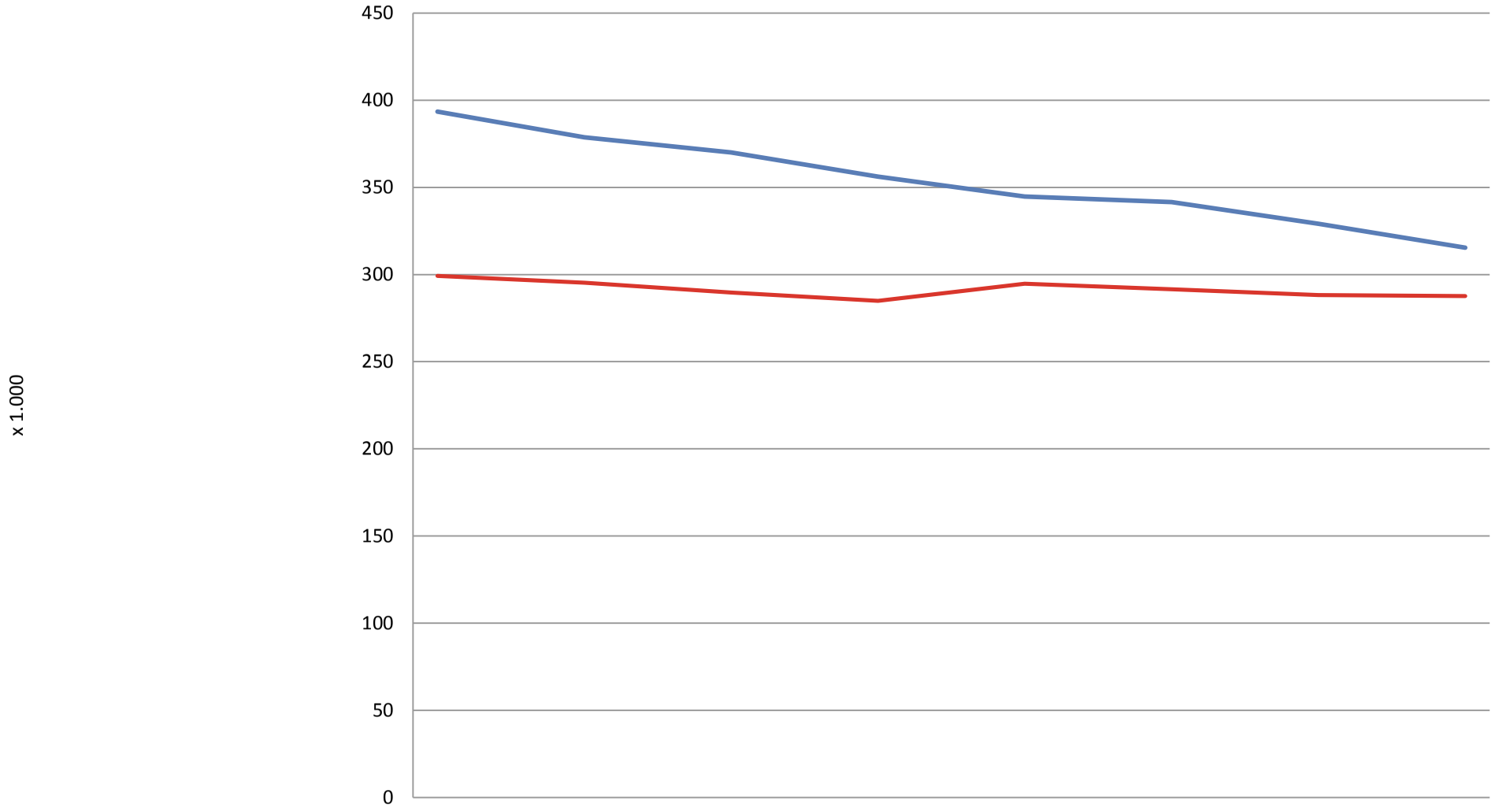
Vaste telefonie: Herfindahl-Hirschman Index van retail aansluitingen PSTN+VoB



	30-9-2011	31-12-2011	31-3-2012	30-6-2012	30-9-2012	31-12-2012	31-3-2013	30-6-2013
HHI laagcapacitaire aansluitingen	3.854	3.775	3.674	3.617	3.562	3.575	3.542	3.501
HHI hoogcapacitair aansluitingen	4.854	4.743	4.657	4.202	3.954	3.768	3.747	3.676

Op basis van gegevens van AT T, ATLANTIC, BT, CAIW, COLT, DELTA, ESPRIT, KPN, PRETIUM, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VERIZON, VODAFONE en ZIGGO. Op basis van vragen 2_A2_2_1 t/m 2_A2_2_4 en 2_A2_3_1 t/m 2_A2_3_9 van de SMM.

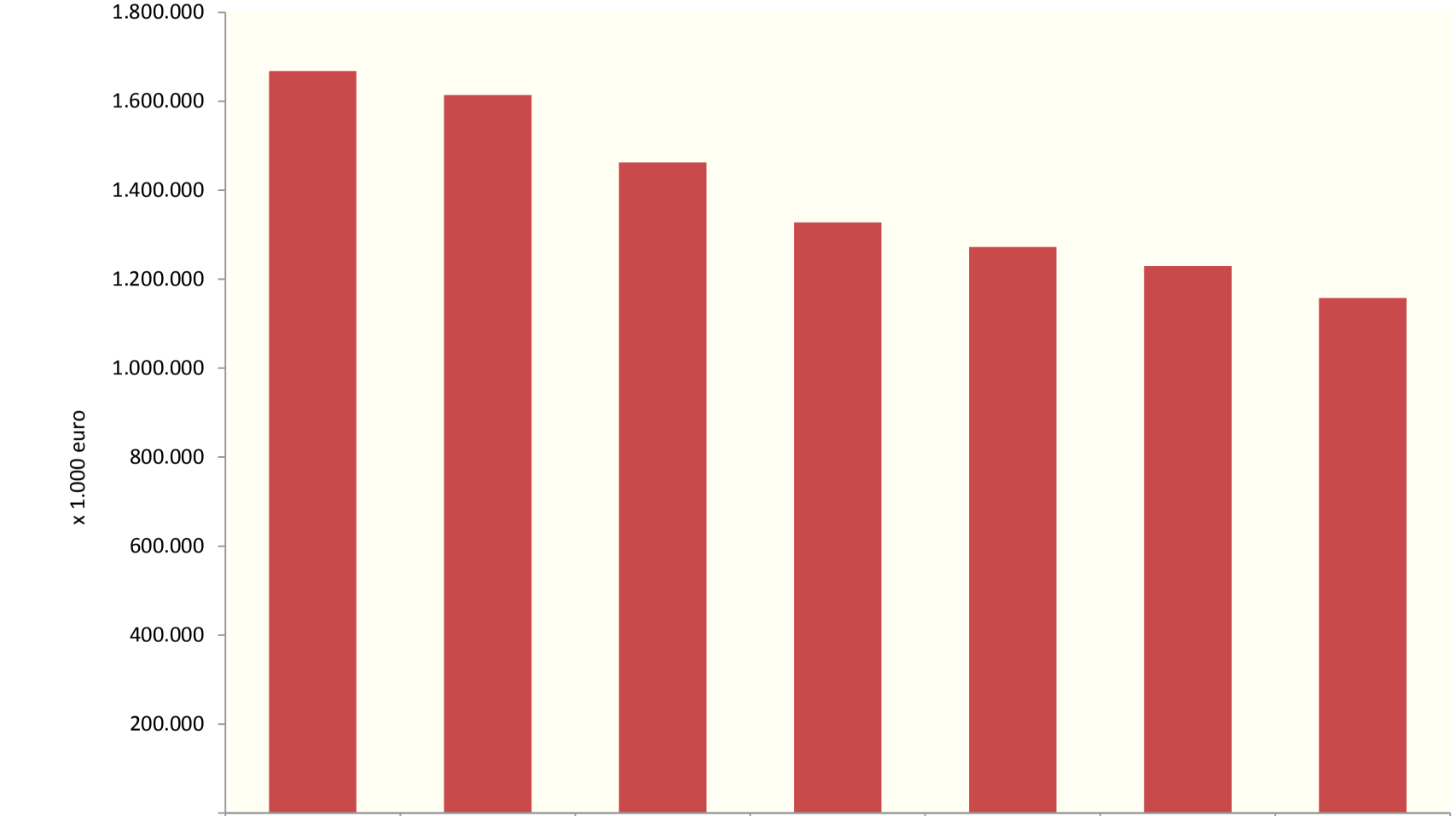
Vaste telefonie: Aantal retail WLR aansluitingen en CPS abonnees



	30-9-2011	31-12-2011	31-3-2012	30-6-2012	30-9-2012	31-12-2012	31-3-2013	30-6-2013
Aantal CPS abonnees	393	379	370	356	345	342	329	315
Aantal wholesale line rental aansluitingen	299	295	290	285	295	292	288	288

Op basis van gegevens van AT T, ATLANTIC, BT, COLT, ESPRIT, KPN, PRETIUM, SCARLET, TELE2, UPC BUSINESS en VERIZON. Op basis van vragen 2_B_9_1, 2_E_14_1 en 2_E_15_1 t/m 2_E_15_6 van de SMM.

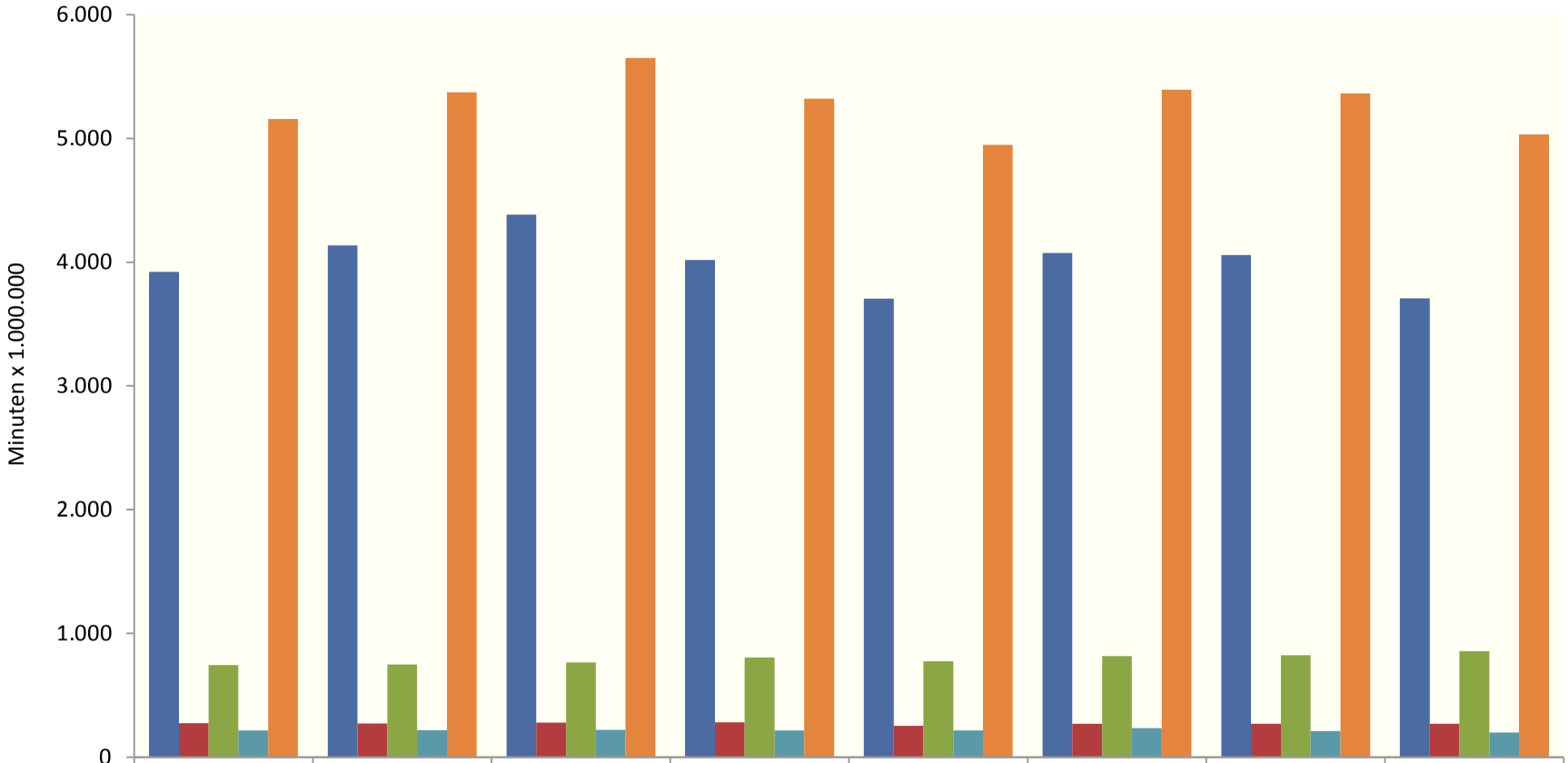
Vaste telefonie: Jaaromzet retail aansluitingen PSTN + VoB



	31-12-2006	31-12-2007	31-12-2008	31-12-2009	31-12-2010	31-12-2011	31-12-2012
Omzet aansluitingen	1.667.623	1.613.981	1.462.311	1.327.285	1.272.332	1.229.487	1.157.429

Op basis van gegevens van ACN, ATLANTIC, BT, COLT, ESPRIT, KPN, ONLINE, PRETIUM, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VERIZON en ZIGGO. Op basis van vragen 2_A1_1_1, 2_A1_1_2 en 2_A1_1_3 van de SMM.

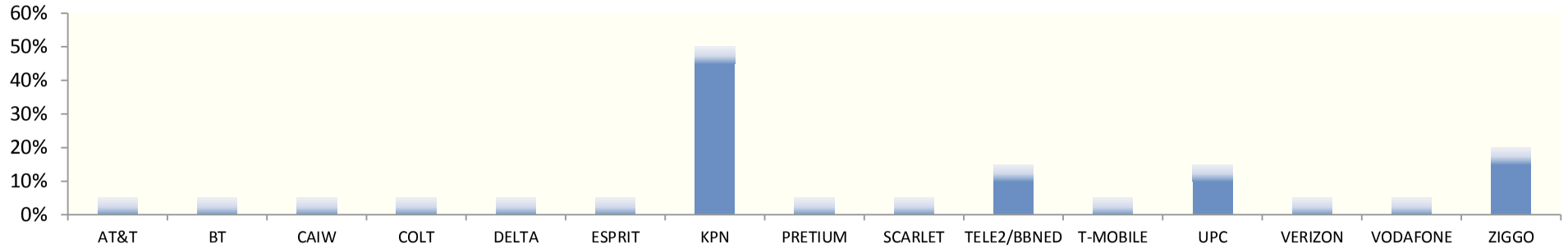
Vaste telefonie: Totaal volume retail belminuten



	30-9-2011	31-12-2011	31-3-2012	30-6-2012	30-9-2012	31-12-2012	31-3-2013	30-6-2013
Lokaal + nationaal	3.921	4.135	4.385	4.019	3.705	4.073	4.059	3.708
Internationaal	275	273	280	281	253	269	270	269
Vast-mobiel	744	748	766	806	774	817	824	857
Overig verkeer	216	218	220	217	216	234	211	199
Totaal verkeer	5.157	5.374	5.651	5.322	4.949	5.393	5.364	5.033

Op basis van gegevens van AT T, ATLANTIC, BT, CAIW, COLT, ESPRIT, KPN, PRETIUM, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VERIZON, VODAFONE en ZIGGO.
Op basis van vraag 2_C2_11_1 t/m 2_C2_11_5 van de SMM.

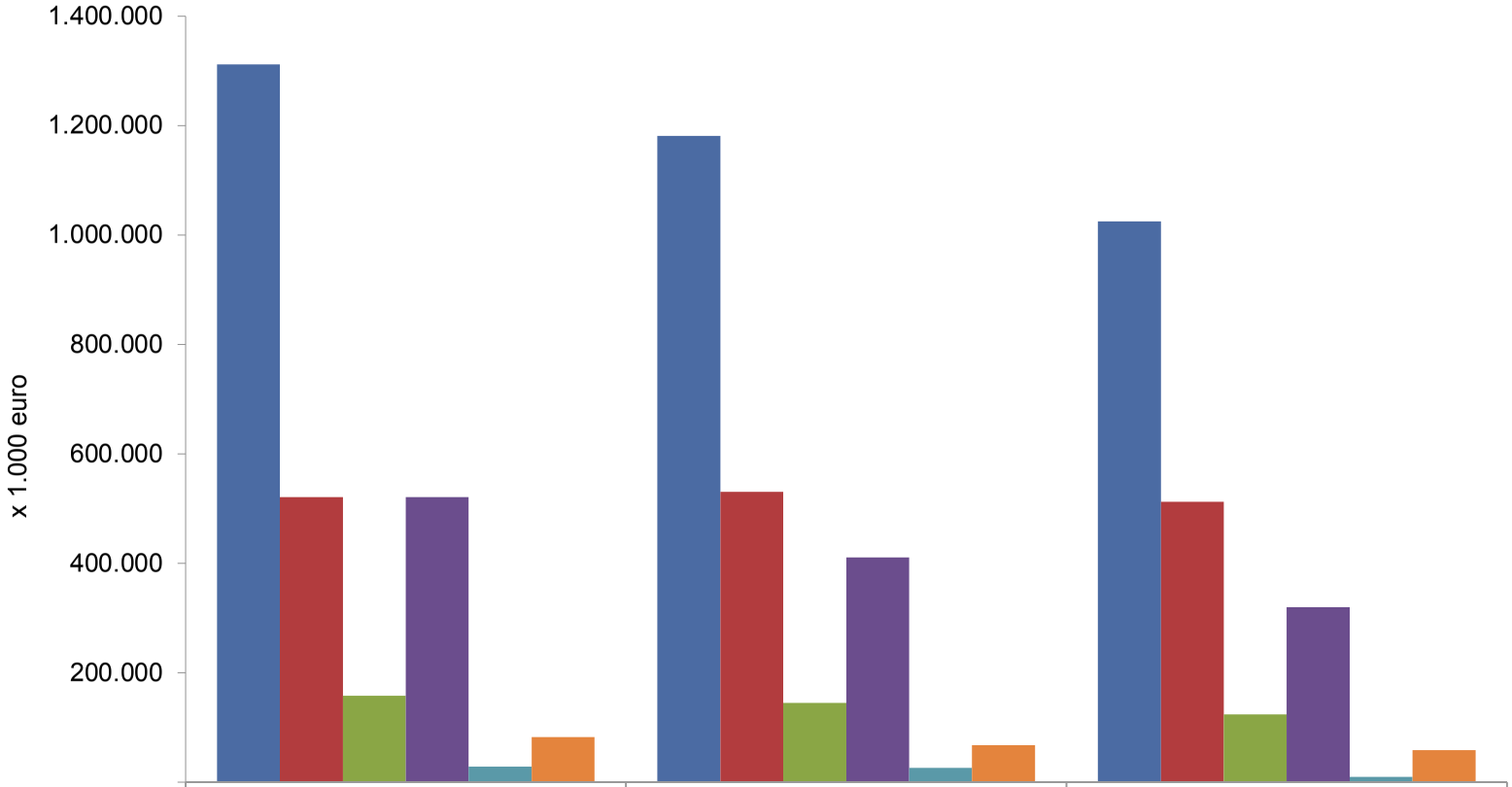
Vaste telefonie: Marktaandelen volume retail belminuten (2013Q2)



	30-9-2011	31-12-2011	31-3-2012	30-6-2012	30-9-2012	31-12-2012	31-3-2013	30-6-2013
AT&T	-	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
BT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
CAIW	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
COLT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
DELTA	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ESPRIT	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[50-55%]	[50-55%]	[50-55%]	[45-50%]	[45-50%]	[45-50%]	[45-50%]	[45-50%]
PRETIUM	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
SCARLET	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2/BBNED	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[5-10%]	[10-15%]
T-MOBILE	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
UPC	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]	[10-15%]
VERIZON	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]	[0-5%]
VODAFONE	-	-	-	-	[0-5%]	[0-5%]	[0-5%]	[0-5%]
ZIGGO	[10-15%]	[10-15%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]	[15-20%]

Op basis van gegevens van AT T, ATLANTIC, BBNED, BT, CAIW, COLT, ESPRIT, KPN, PRETIUM, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VERIZON, VODAFONE en ZIGGO. Op basis van vraag 2_C2_11_1 t/m 2_C2_11_5 van de SMM.

Vaste telefonie: Jaaromzet retail verkeer



	31-12-2010	31-12-2011	31-12-2012
Totaal omzet verkeer	1.312.056	1.181.429	1.024.982
Omzet lokaal en nationaal verkeer	520.856	530.935	512.706
Omzet internationaal verkeer	158.399	145.061	123.978
Omzet vast naar mobiel verkeer	521.279	410.704	319.829
Omzet smalbandig dataverkeer	28.820	26.626	9.855
Omzet overig verkeer	82.701	68.103	58.615

Op basis van gegevens van ATLANTIC, BT, COLT, ESPRIT, KPN, ONLINE, PRETIUM, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VERIZON en ZIGGO.
Op basis van vragen 2_C1_10_1 t/m 2_C_10_5 van de SMM.