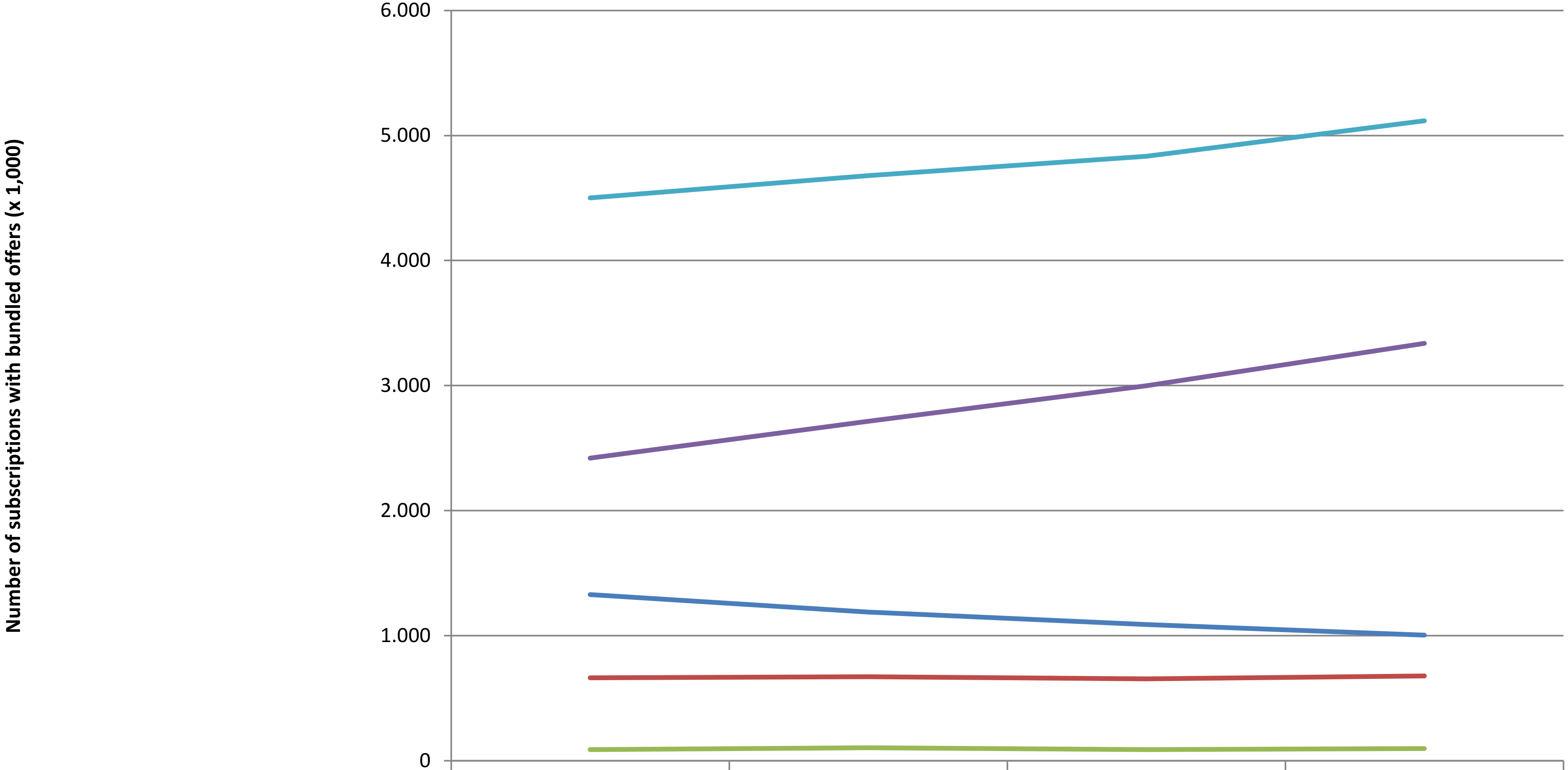
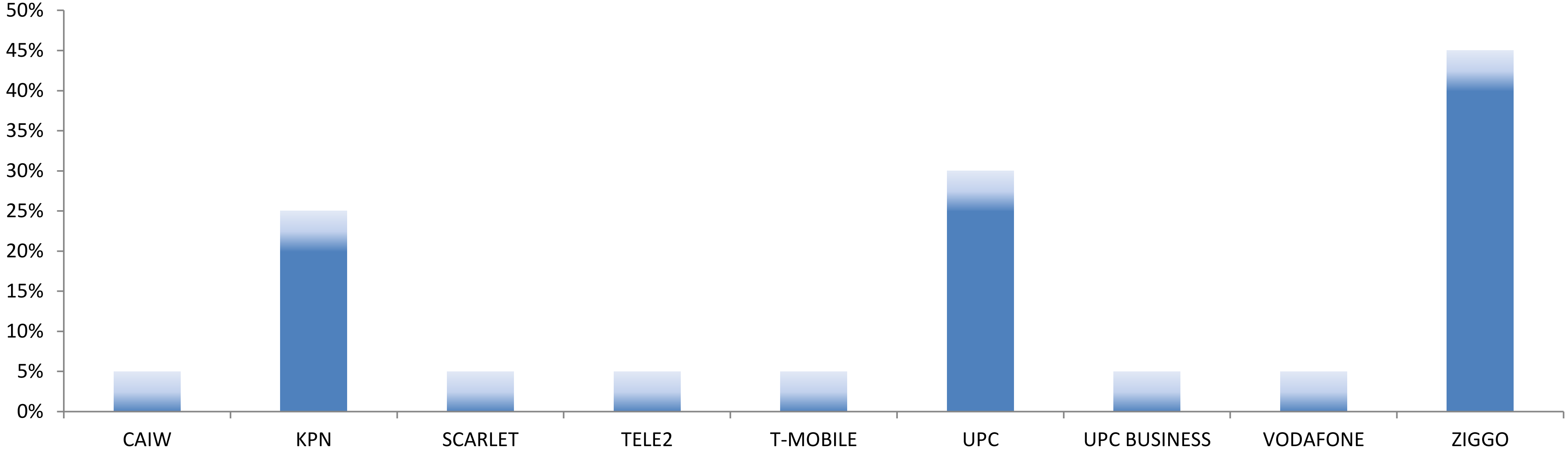
Multiplay: bundles offers based on multiple services billed together



	30-6-2011	31-12-2011	30-6-2012	31-12-2012
Dual play - Broadband and fixed telephony	1.330	1.189	1.088	1.003
Dual play - Broadband and television	662	672	656	679
Dual play - Fixed telephony and television	89	105	90	98
Triple play + quadruple play	2.420	2.714	2.999	3.337
Total bundled subscriptions	4.500	4.680	4.833	5.118

Based on figures from BBNED, CAIW, DELTA, KPN, REGGEFIBER, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VODAFONE and ZIGGO. Based on indicators 6_B_2_*, 6_B_3_* and 6_B_4_1 of the SMM.

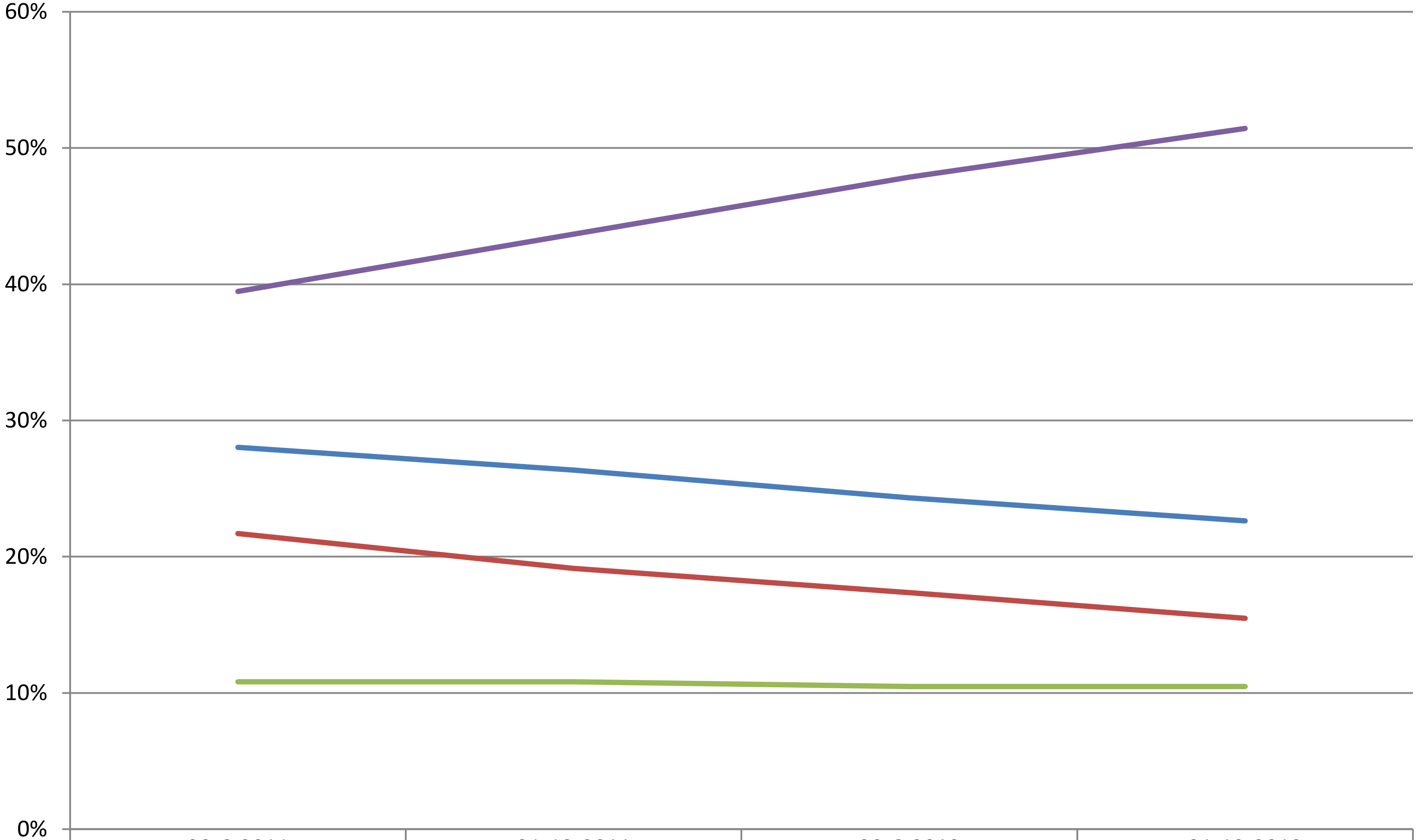
Multiplay: shares based on triple play and quadruple play subscriptions (2012 Q4)



	30-6-2011	31-12-2011	30-6-2012	31-12-2012
BBNED	[0-5%]	-	-	-
CAIW	[0-5%]	[0-5%]	[0-5%]	[0-5%]
KPN	[10-15%]	[15-20%]	[15-20%]	[20-25%]
REGGEFIBER	[0-5%]	[0-5%]	-	-
SCARLET	[0-5%]	[0-5%]	[0-5%]	[0-5%]
TELE2	[0-5%]	[0-5%]	[0-5%]	[0-5%]
T-MOBILE	[0-5%]	[0-5%]	[0-5%]	[0-5%]
UPC	[30-35%]	[25-30%]	[25-30%]	[25-30%]
UPC BUSINESS	-	-	[0-5%]	[0-5%]
VODAFONE	-	-	-	[0-5%]
ZIGGO	[45-50%]	[45-50%]	[45-50%]	[40-45%]

Based on figures from BBNED, CAIW, DELTA, KPN, REGGEFIBER, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VODAFONE and ZIGGO. Based on indicators 6_B_2_*, 6_B_3_* and 6_B_4_1 of the SMM.

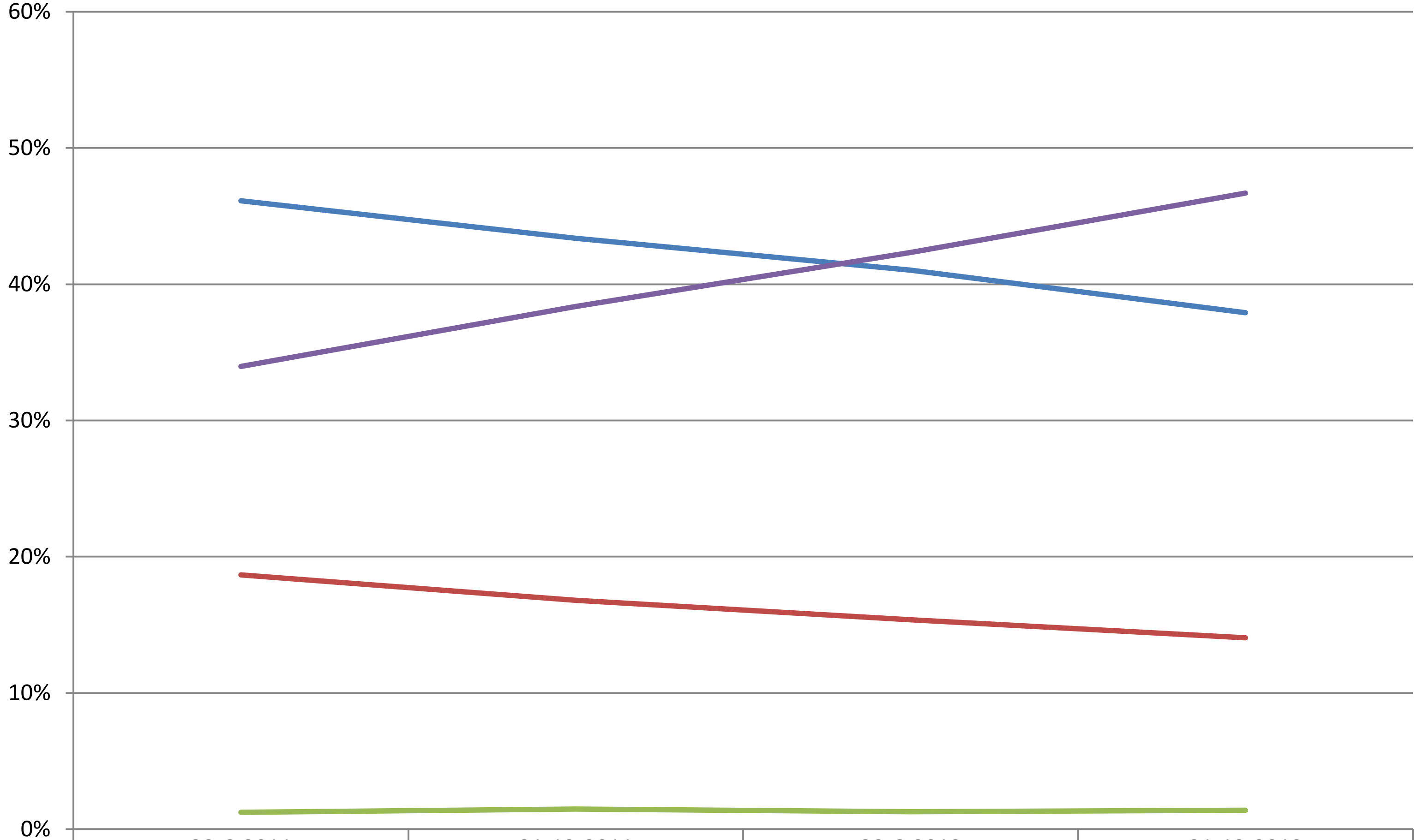
Multiplay: share of broadband in bundled offers (excluding wholesale and mobile services)



	30-6-2011	31-12-2011	30-6-2012	31-12-2012
Broadband only	28%	26%	24%	23%
Broadband with fixed telephony	22%	19%	17%	15%
Broadband with television	11%	11%	10%	10%
Broadband in triple play	39%	44%	48%	51%

Based on figures from AT T, BBNED, CAIW, DELTA, EUROFIBER, KPN, REGGEFIBER, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VERIZON, VODAFONE and ZIGGO. Based on indicators 3_B_8_*, 6_B_2_*, 6_B_3_* and 6_B_4_1 of the SMM.

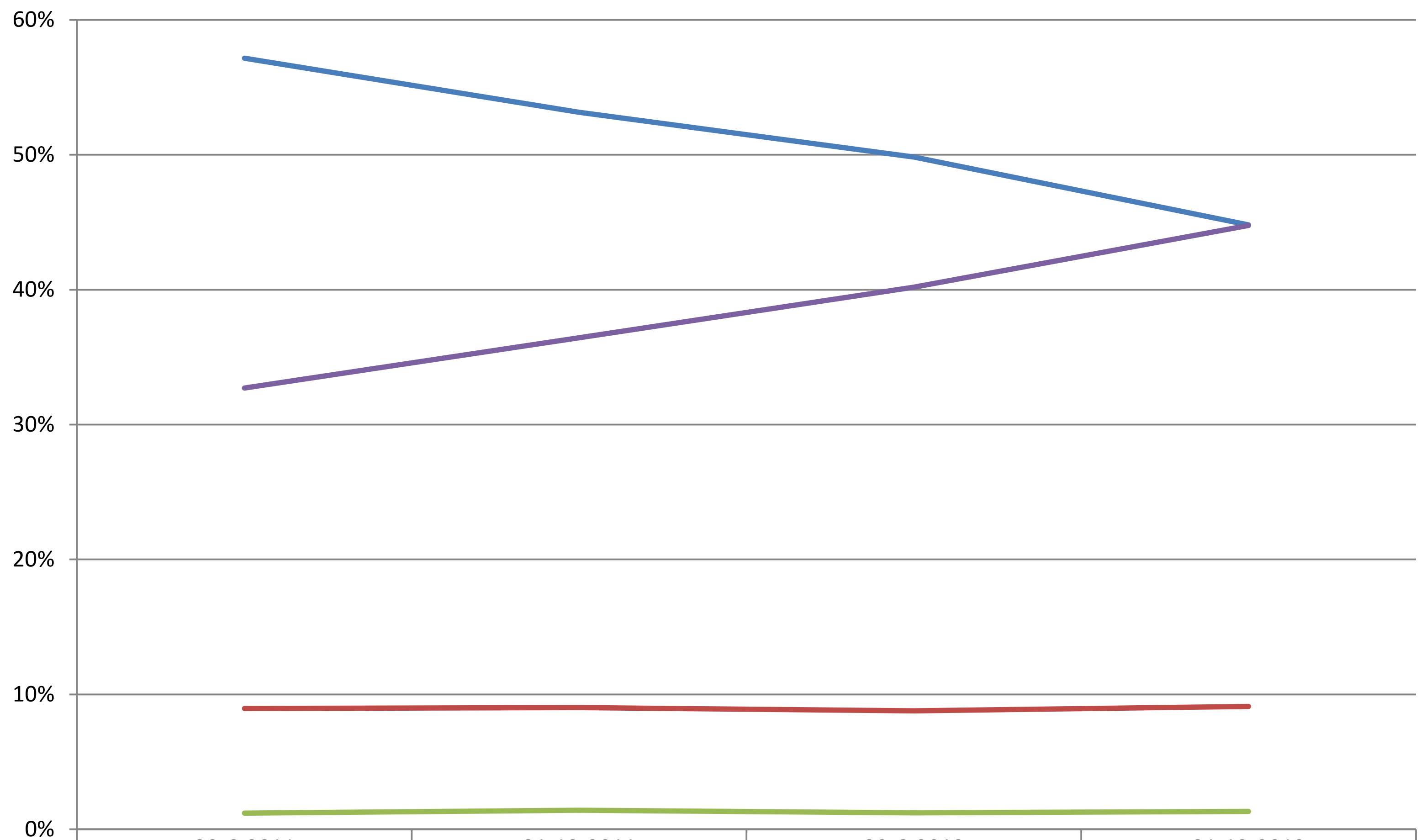
Multiplay: share of fixed telephony in bundled offers (excluding high capacity/multiple connections and mobile services)



	30-6-2011	31-12-2011	30-6-2012	31-12-2012
Fixed telephony only	46%	43%	41%	38%
Fixed telephony with broadband	19%	17%	15%	14%
Fixed telephony with television	1%	1%	1%	1%
Fixed telephony in triple play	34%	38%	42%	47%

Based on figures from AT T, BBNED, CAIW, DELTA, EUROFIBER, KPN, PRETIUM, REGGEFIBER, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VERIZON, VODAFONE and ZIGGO. Based on indicators 2_A2_2_*, 2_A2_3_*, 6_B_2_*, 6_B_3_* and 6_B_4_1 of the SMM.

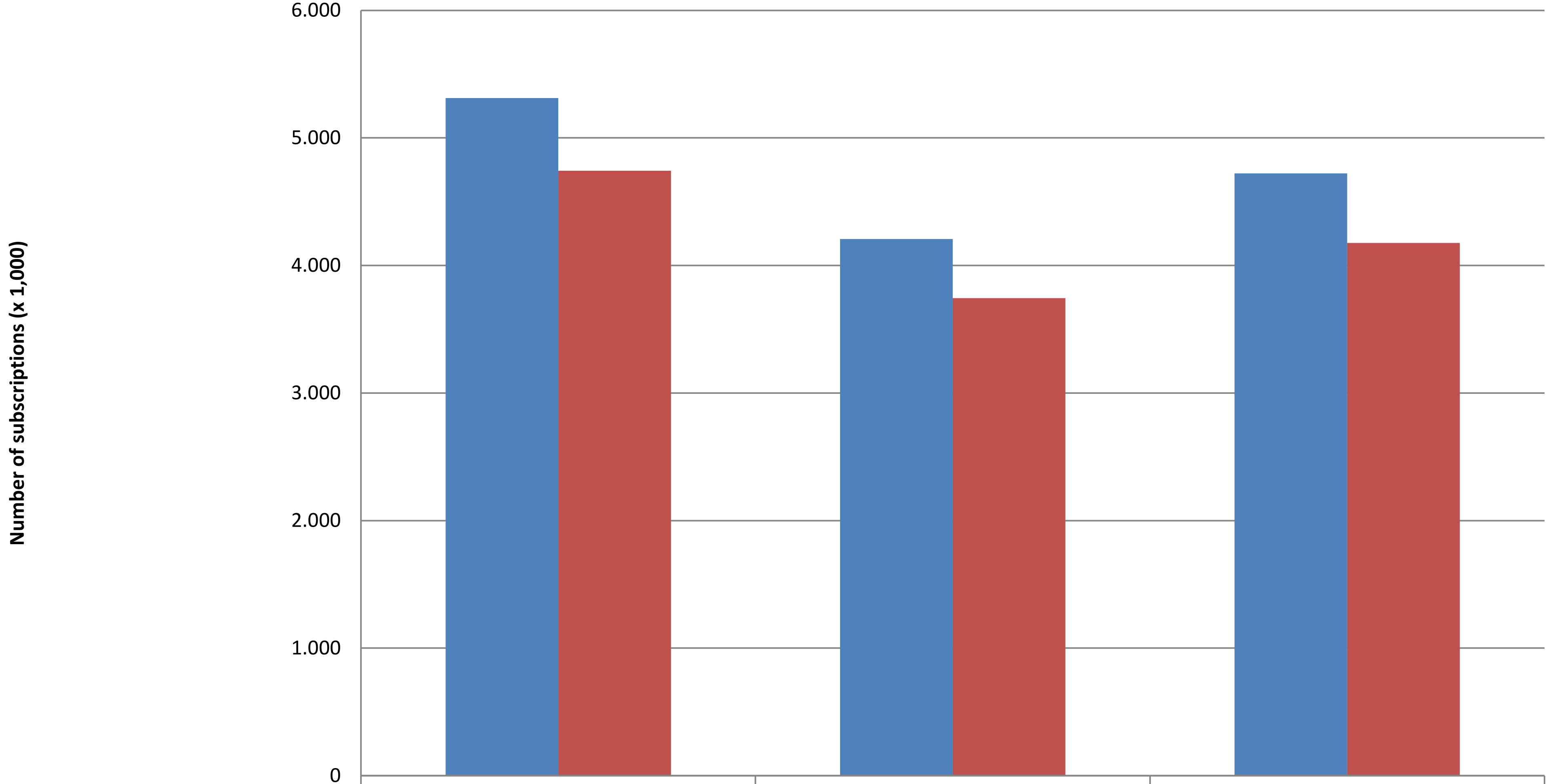
Multiplay: share of television in bundled offers (excluding mobile services)



	30-6-2011	31-12-2011	30-6-2012	31-12-2012
Television only	57%	53%	50%	45%
Television with broadband	9%	9%	9%	9%
Television with fixed telephony	1%	1%	1%	1%
Television in triple play	33%	36%	40%	45%

Based on figures from AT T, BBNED, CAIW, CANALDIGITAAL, COGAS, DELTA, KPN, REGGEFIBER, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VODAFONE and ZIGGO. Based on indicators 5_A_1_*_*, 6_B_2_*, 6_B_3_* and 6_B_4_1 of the SMM.

Multiplay: number of services within bundled offers based on various definitions (2012 Q2, excluding wholesale)



	Broadband in multiplay subscription	Television in multiplay subscriptions	Fixed telephony in multiplay subscription
Multiple services at a single address	5.312	4.206	4.722
Multiple services billed together	4.743	3.745	4.177

Based on figures from CAIW, DELTA, KPN, SCARLET, TELE2, T-MOBILE, UPC, UPC BUSINESS, VODAFONE and ZIGGO. Based on indicators 3_F_14_1, 5_C_6_1, 5_C_7_1, 6_A_2_4, 6_A_1_6, 6_B_2_*, 6_B_3_* and 6_B_4_1 of the SMM.